

1/55

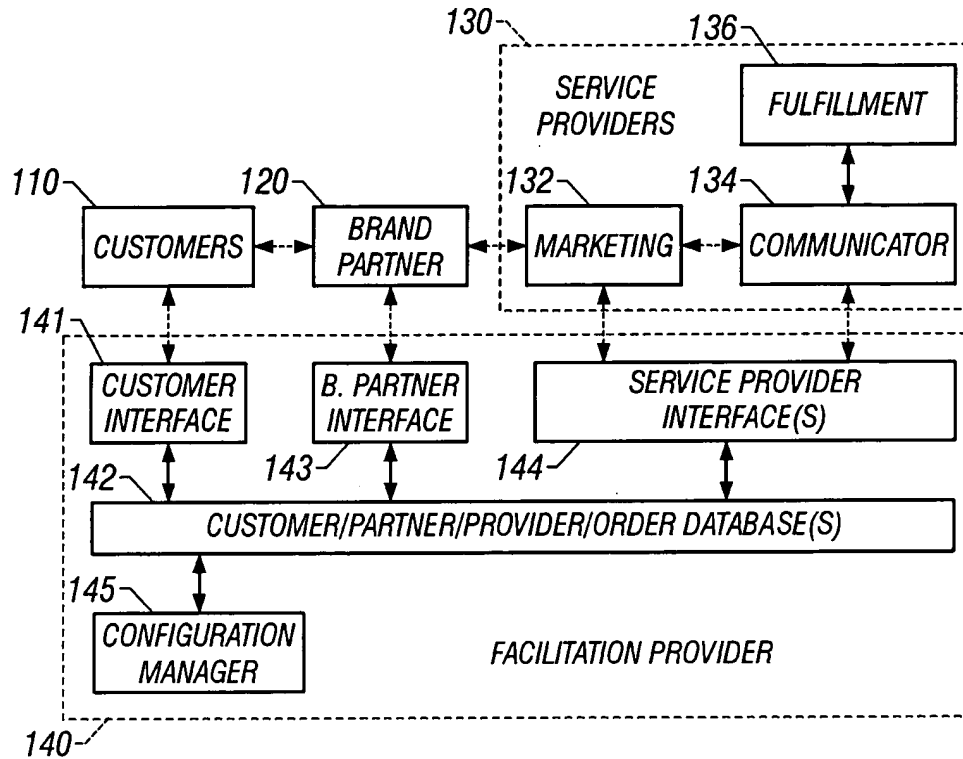


FIG. 1

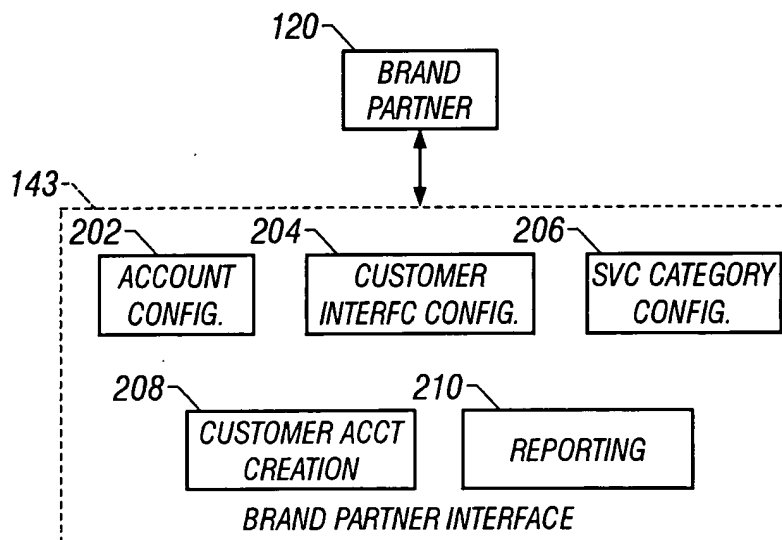


FIG. 2

2/55

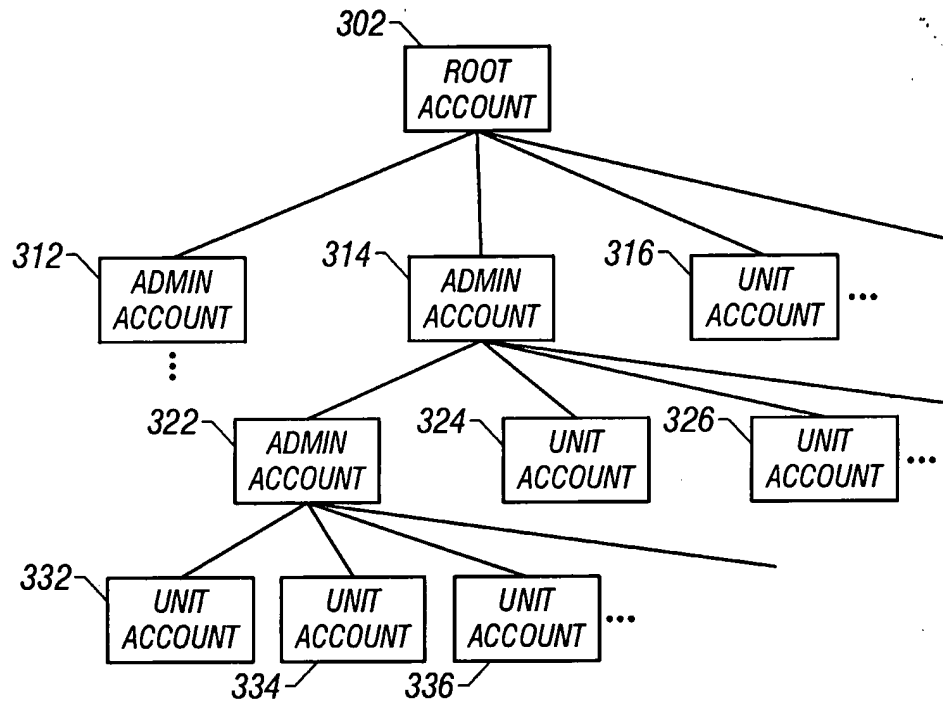


FIG. 3

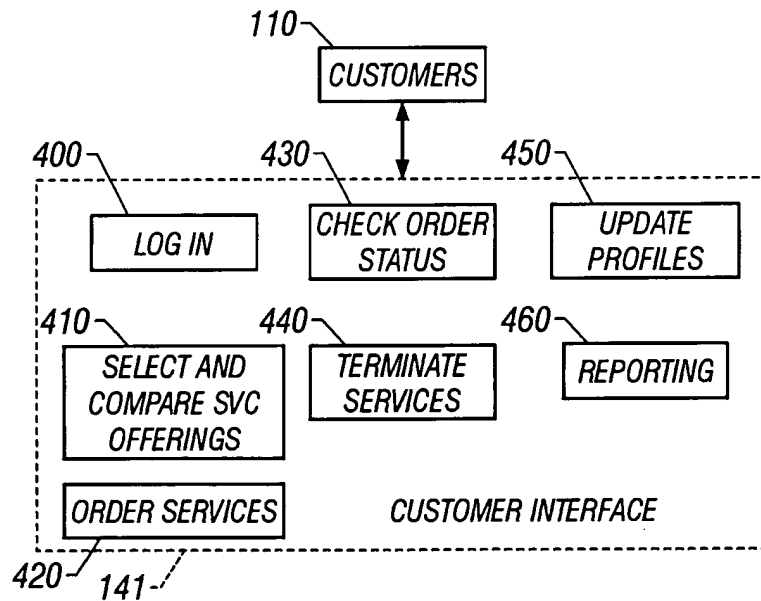


FIG. 7

3/55

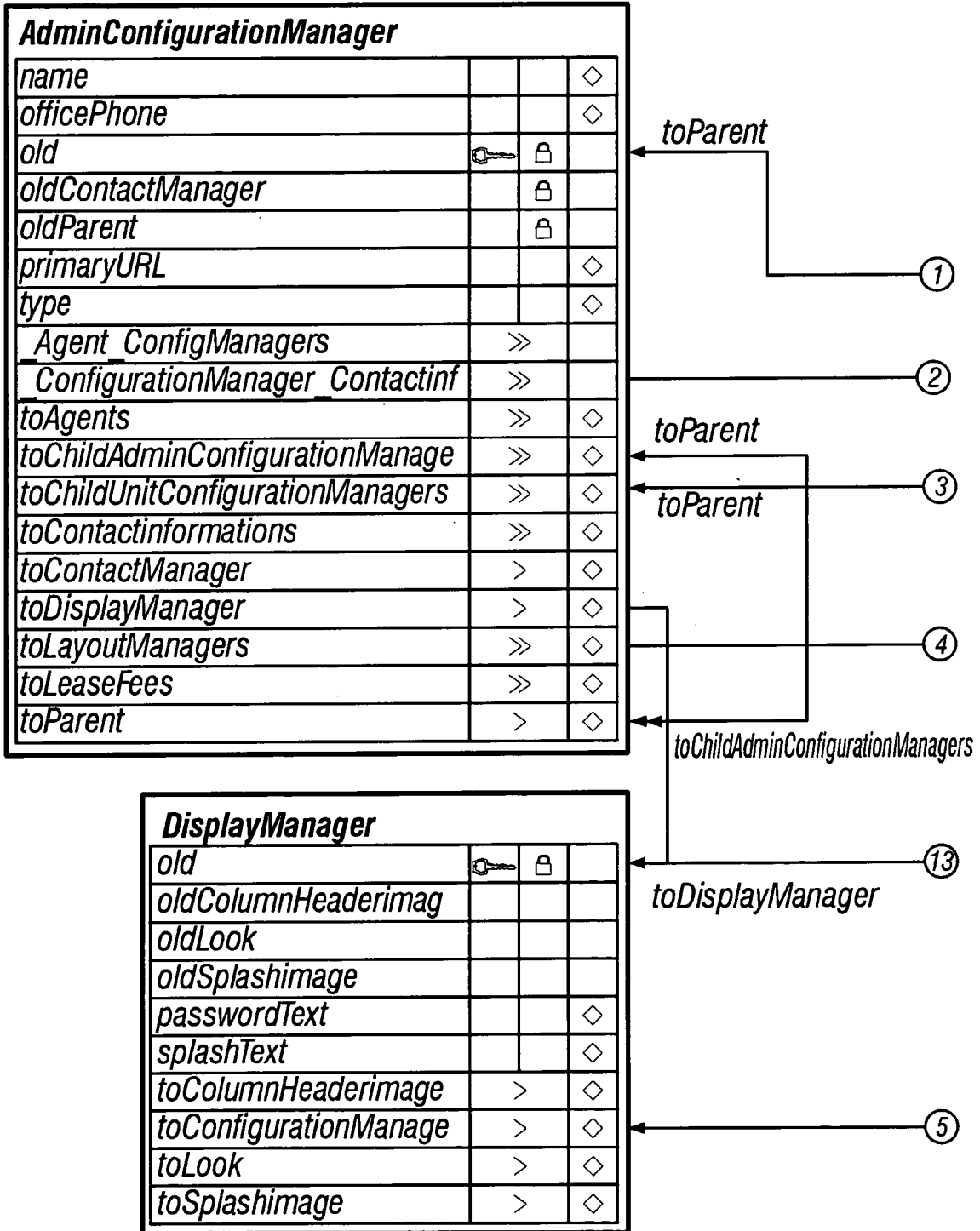


FIG. 4A

4/55

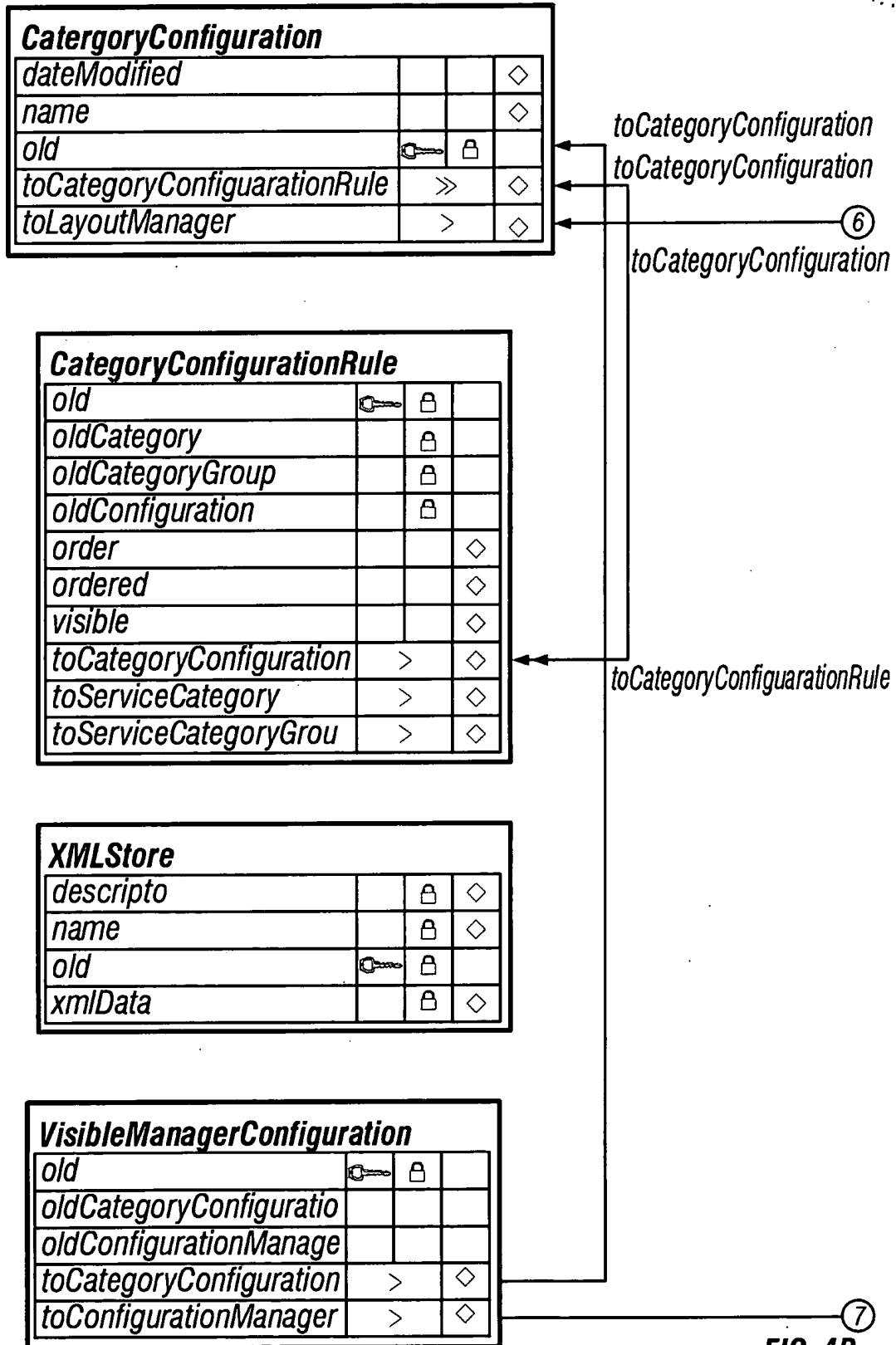


FIG. 4B

5/55

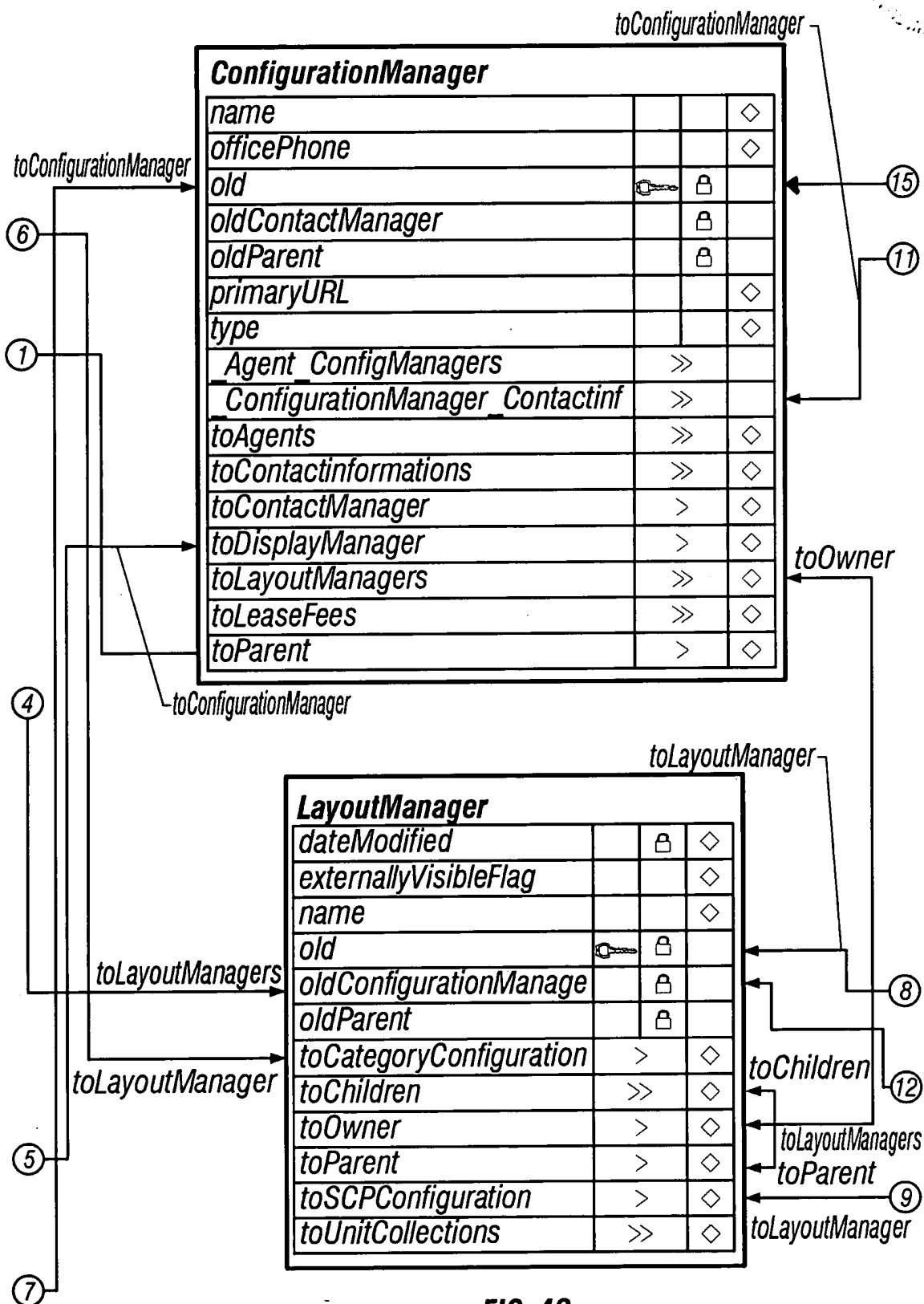


FIG. 4C

7/55

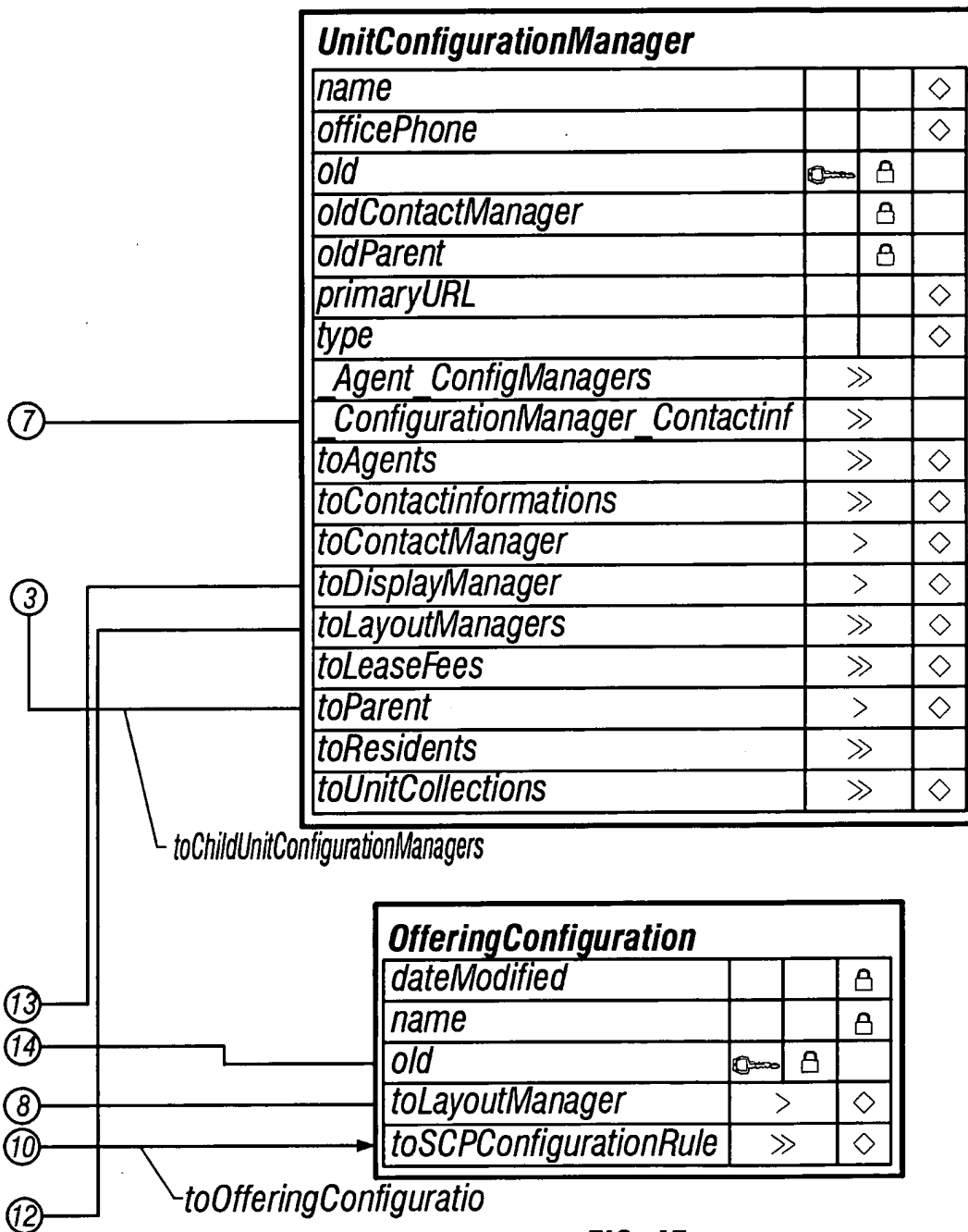


FIG. 4E

8/55

SCPConfiguration			
<i>dateModified</i>			◇
<i>name</i>			◇
<i>old</i>	🔑	🔒	
<i>toLayoutManager</i>	>		◇
<i>toSCPConfigurationRule</i>	>>		◇

toSCPConfiguration

toSCPConfiguration

SCPConfigurationRule			
<i>old</i>	🔑	🔒	
<i>oldConfiguration</i>		🔒	
<i>oldSCP</i>		🔒	
<i>order</i>			◇
<i>ordered</i>			◇
<i>visible</i>			◇
<i>toSCPConfiguration</i>	>		◇
<i>toServiceCategoryProvide</i>	>		◇

toSCPConfigurationRule

FIG. 4F

9

9/55

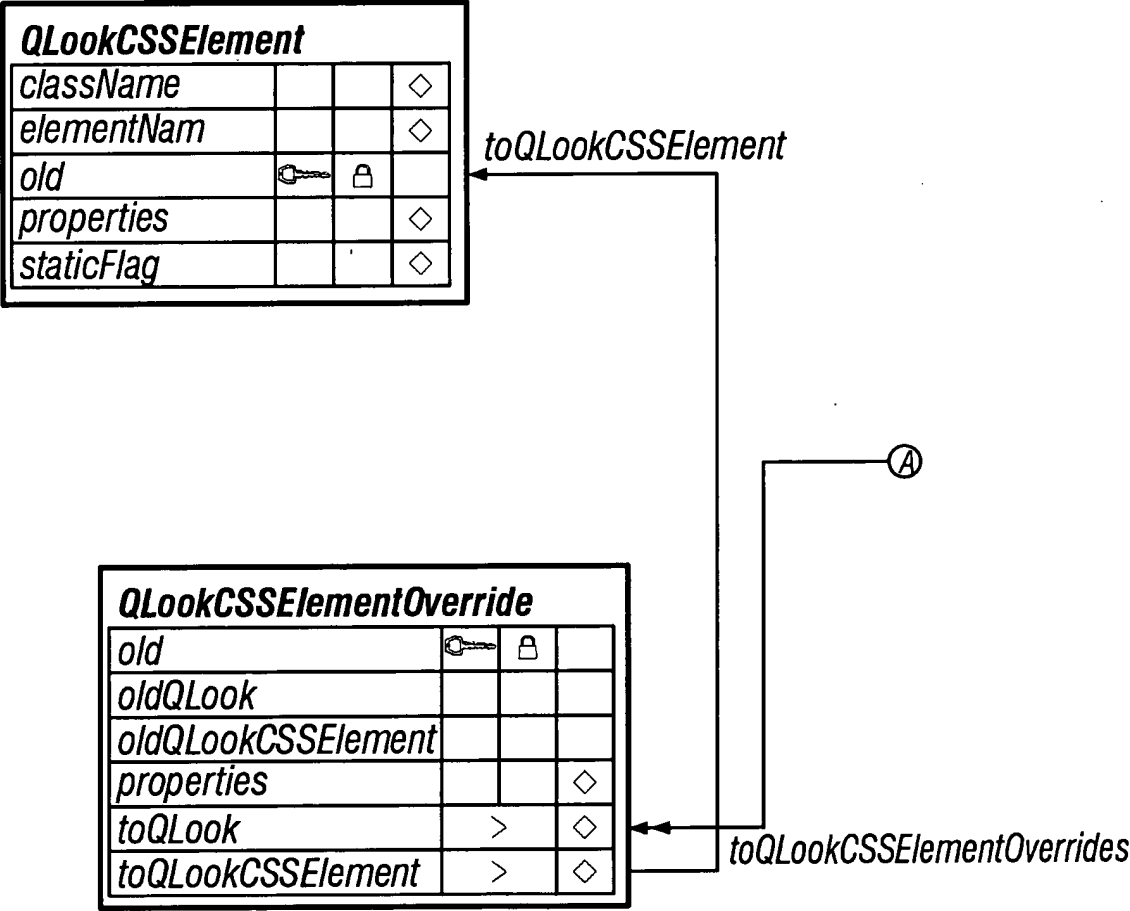


FIG. 5A

10/55

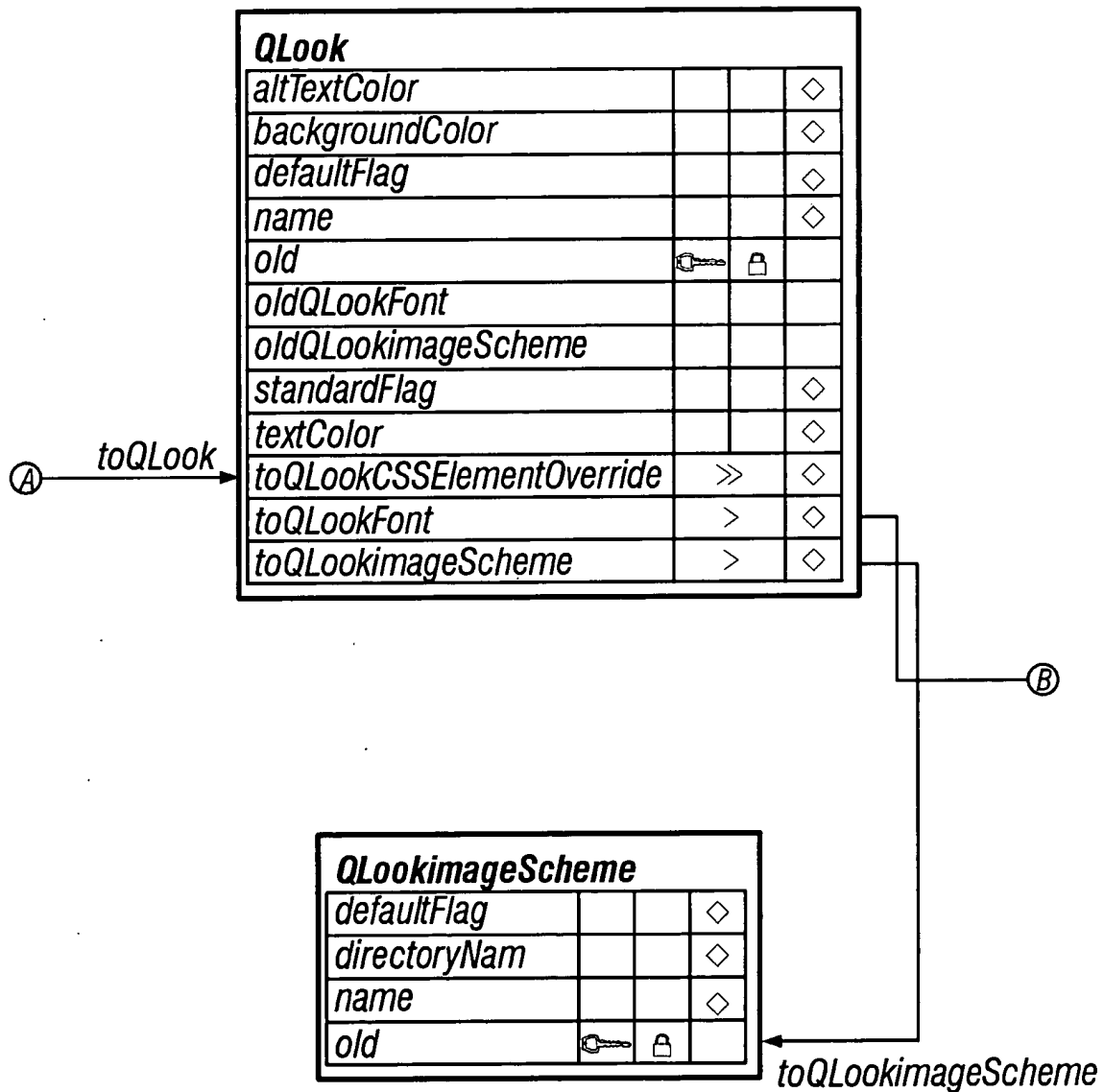


FIG. 5B

11/55

<i>QLookColor</i>			
<i>defaultAltTextFla</i>			◇
<i>defaultTextFlag</i>			◇
<i>name</i>			◇
<i>old</i>	🔑	🔒	
<i>rgb</i>			◇

Ⓑ → toQLookFont

<i>QLookFont</i>			
<i>alternateFontFac</i>			◇
<i>defaultFlag</i>			◇
<i>fontFamily</i>			◇
<i>name</i>			◇
<i>old</i>	🔑	🔒	
<i>primaryFontFace</i>			◇

FIG. 5C

12/55

Resident			
birthCity			◇
dateOfBirth			◇
firstName			◇
lastName			◇
middleName			◇
motherMaidenName			◇
notifyNewServices			◇
notifyRequestUpdates			◇
old	key	lock	
oldConfigurationMange		lock	
oldGender		lock	
oldMailingAddress		lock	
oldOccupation		lock	
oldSpouse		lock	
optOutA			◇
optOutB			◇
optOutC			◇
optOutD			◇
primaryEmail			◇
primaryHomePhone			◇
primaryWorkPhone			◇
ssn			◇
suffix			◇
title			◇
Customer Contactinfo	>>		
Resident OtherAddress	>>		
toBillingAddresses	>>		◇
toConfigurationManager	>		◇
toContactinformations	>>		◇
toGender	>		◇
toLeaseResidents	>>		◇
toMailingAddress	>		◇
toOccupation	>		◇
toOtherAddresses	>>		◇
toPaymentAccounts	>>		◇
toResidentidentification	>>		◇
toSpouse	>		◇

toSpouse

toResident ①

FIG. 6A

TOP SECRET

13/55

FIG. 6B

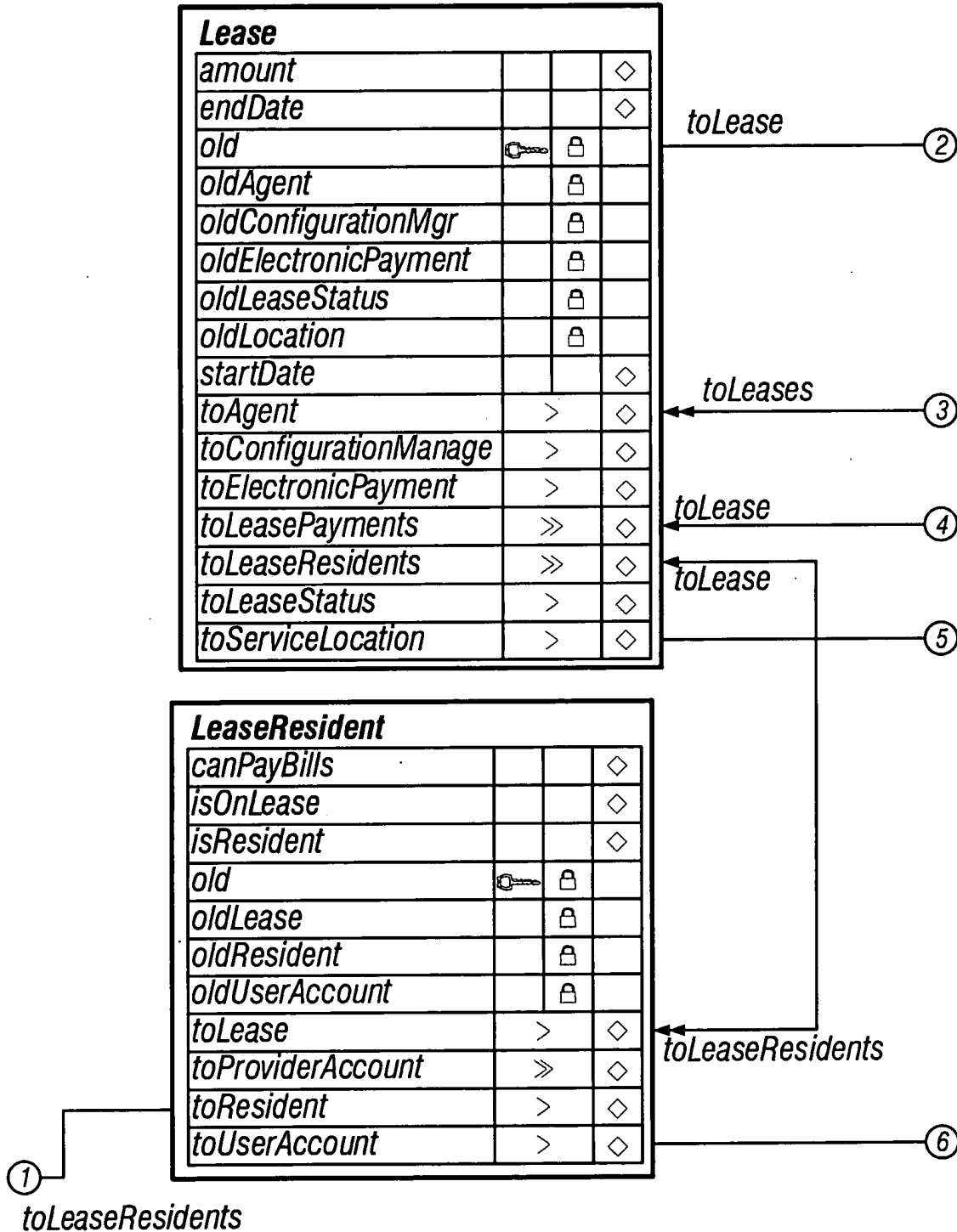


FIG. 6B

14/55

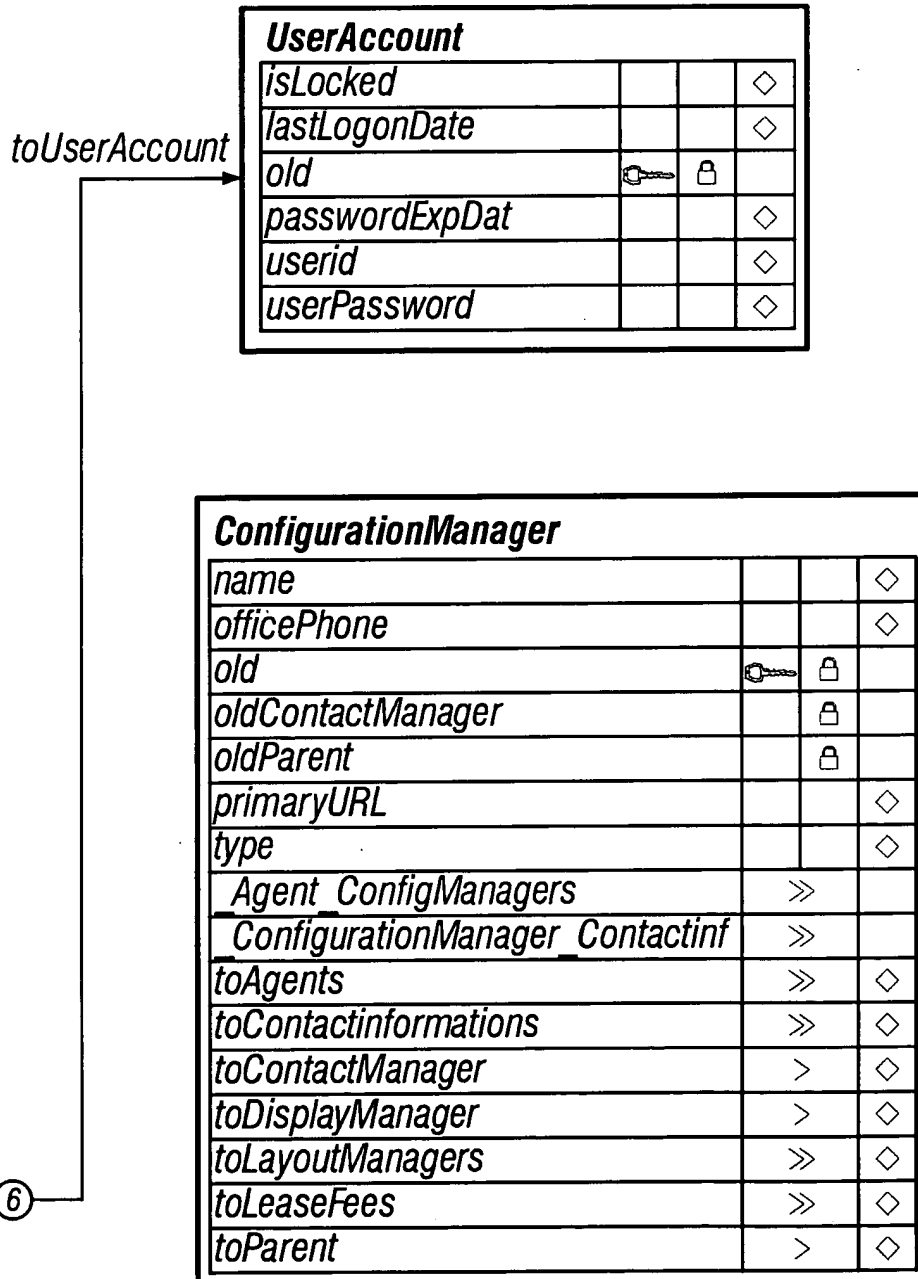


FIG. 6C

15/55

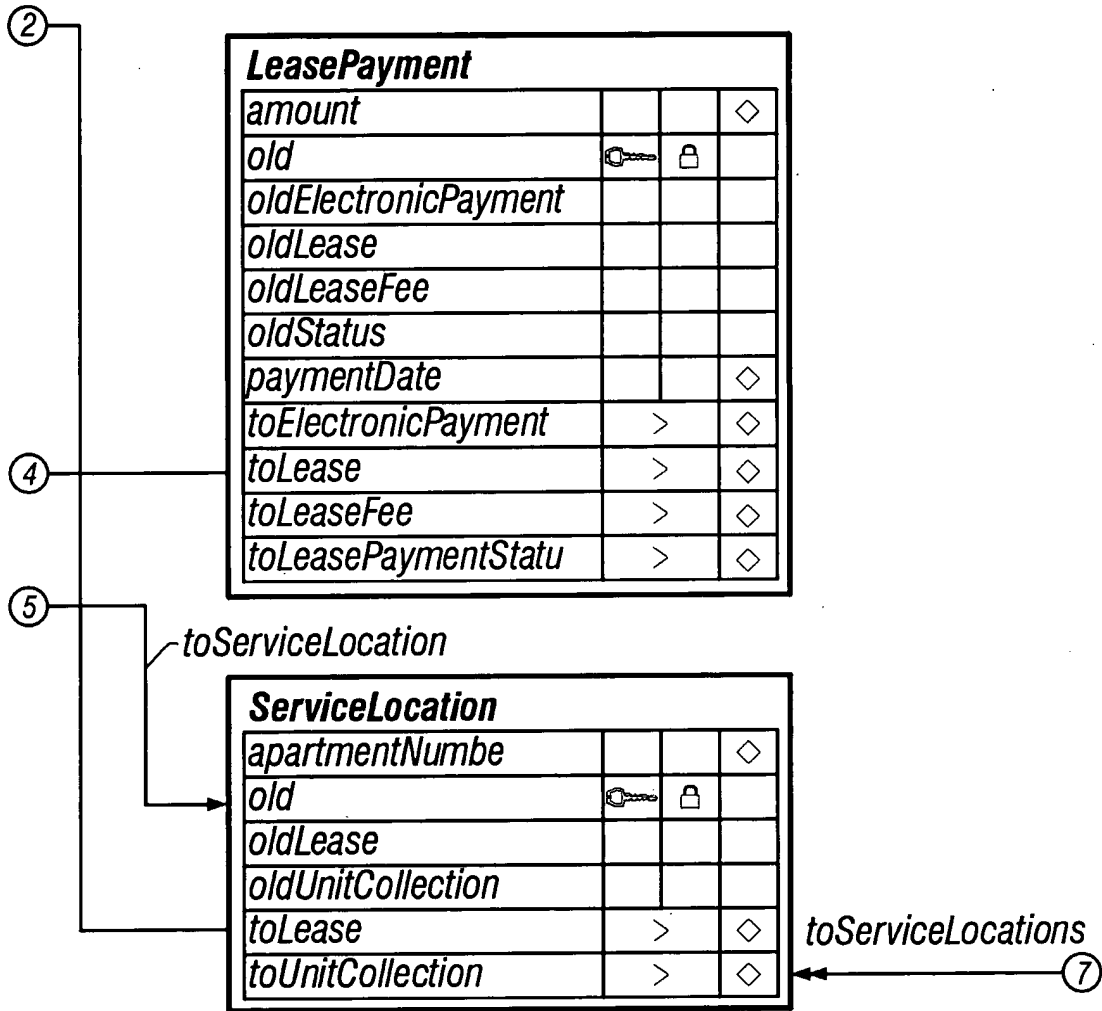


FIG. 6D

16/55

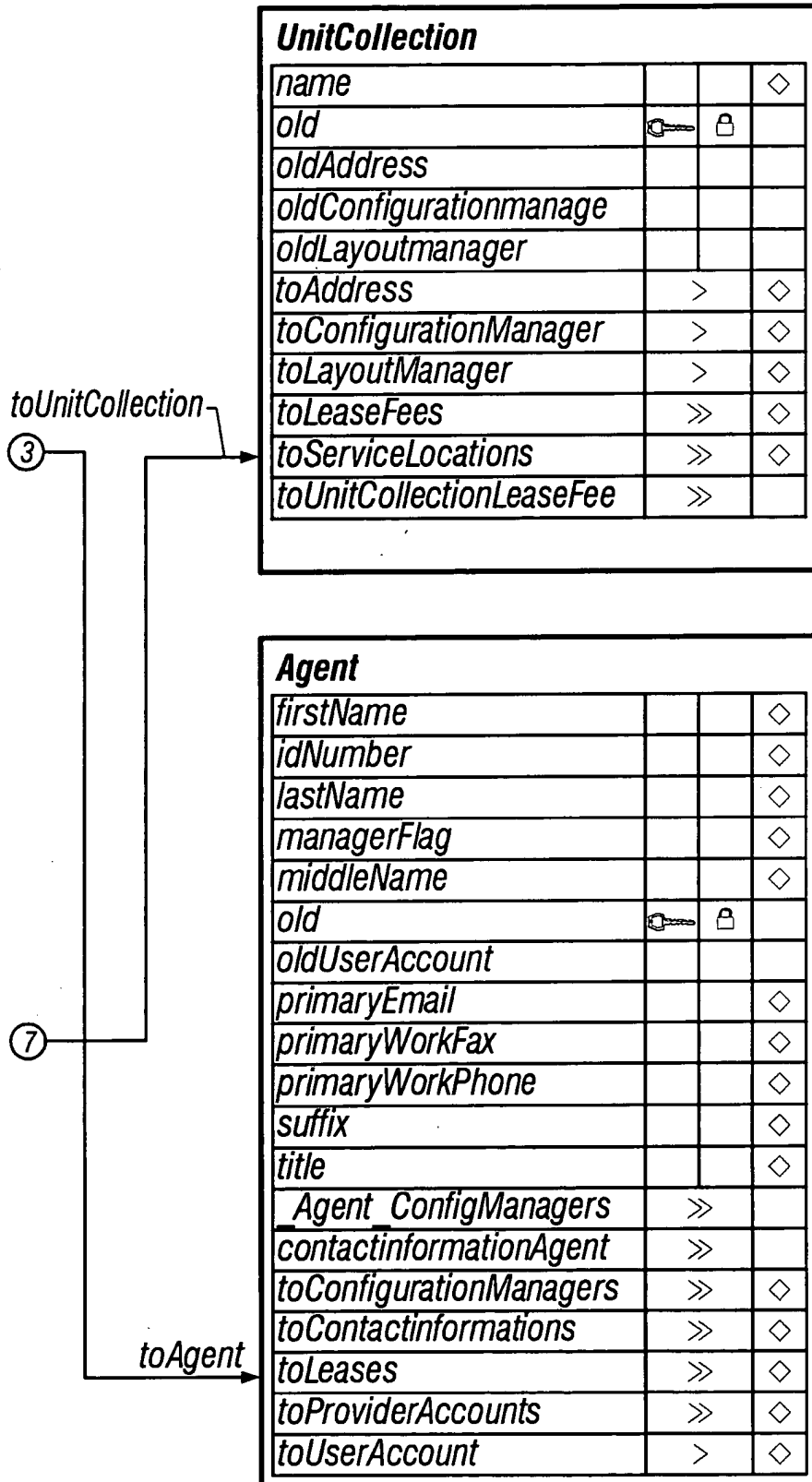
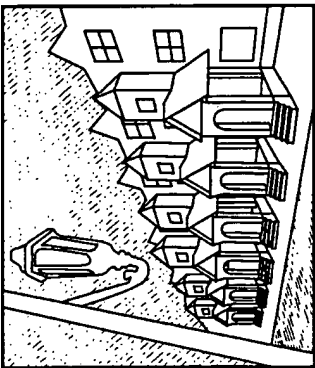


FIG. 6E

WELCOME TO QCORPS RESIDENTIAL, INC.!



ACCOUNT ID: 510

PASSWORD: 520
(CASE-SENSITIVE)

IF YOU HAVE LOST YOUR ACCOUNT ID OR PASSWORD,
YOU MUST CONTACT YOUR PROPERTY MANAGER TO ISSUE YOU
A NEW ACCOUNT ID AND PASSWORD. FOR HELP USING OUR SERVICE,
CLICK THE HOW TO USE OR FAQ AT THE BOTTOM OF EACH PAGE.

COPYRIGHT © 2000 QCORPS RESIDENTIAL, INC. ALL RIGHTS RESERVED.
HOW TO USE BEST PRICE GUARANTEE CREDIT CARD GUARANTEE PRIVACY AND SECURITY
TERMS OF USE FAQ FEEDBACK

FIG. 8

18/55

BASIC SERVICE 610

ELECTRICITY

LOCAL TELEPHONE

LONG DISTANCE TELEPHONE

CABLE/SATELLITE

☒

ADDITIONAL SERVICES 620

HIGH SPEED INTERNET ACCESS

BOTTLED WATER DELIVERY

RENTER'S INSURANCE

APPLIANCE RENTAL

INTERSTATE MOVERS

FURNITURE RENTAL

ELECTRONICS RENTAL

CELLULAR PHONE

MAID SERVICES

NEWSPAPER DELIVERY

DRY CLEANING

LOCAL MOVERS

HEALTH CLUBS

DIAL-UP INTERNET ACCESS

SELF STORAGE

SECURITY MONITORING

GROCERY DELIVERY

TOLL TAGS

RESTAURANT DELIVERY 630

DISCONNECTS 640

ACCOUNT SUMMARY 650

LOGOUT

CELLULAR PHONE
 SELECT UP TO 3 SERVICE PROVIDERS AND
 CLICK THE "COMPARE" BUTTON.

We offer monthly payment plans
and pre-paid service plans.
May require credit approval.

Wireless/Cellular

It's wireless your way:

the WorldCom Wireless
advantage

660

670

[HOW TO USE](#) [BEST PRICE GUARANTEE](#) [CREDIT CARD GUARANTEE](#) [PRIVACY AND SECURITY](#)
[TERMS OF USE](#) [FAQ](#) [FEEDBACK](#) [MY PROFILE](#)

FIG. 9

19/55

CELLULAR PHONE

SELECT EITHER OR BOTH OF THE SERVICE PLANS AND CLICK THE "COMPARE" BUTTON.

BASIC SERVICE (0)

ELECTRICITY

LOCAL TELEPHONE

LONG DISTANCE TELEPHONE

CABLE/SATELLITE

PRIMECO WIRELESS

PRIMECO CALLING PLAN

PRIMECO NOW PLUS CALLING PLAN

FREE CALLING AREA	MONTHLY RATES	MONTHLY MINUTES	ADDITIONAL MINUTES
----------------------	------------------	--------------------	-----------------------

STATE	\$35-55	500-1000	.30
NATIONAL	\$25-150	200-2200	.10-.35

710

ADDITIONAL SERVICES (0)

HIGH SPEED INTERNET ACCESS

BOTTLED WATER DELIVERY

RENTERS INSURANCE

APPLIANCE RENTAL

INTERSTATE MOVERS

FURNITURE RENTAL

ELECTRONICS RENTAL

CELLULAR PHONE

MAID SERVICES

NEWSPAPER DELIVERY

DRY CLEANING

LOCAL MOVERS

HEALTH CLUBS

DIAL-UP INTERNET ACCESS

SELF STORAGE

SECURITY MONITORING

GROCERY DELIVERY

TOLL TAGS

RESTAURANT DELIVERY

DISCONNECTS (0)

ACCOUNT SUMMARY (0)

LOGOUT (0)

COMPARE

SKIP

[HOW TO USE](#) [BEST PRICE GUARANTEE](#) [CREDIT CARD GUARANTEE](#) [PRIVACY AND SECURITY](#)
[TERMS OF USE](#) [FAQ](#) [FEEDBACK](#) [MY PROFILE](#)

FIG. 10

20/55

620

PROVIDERS | PLANS | COMPARISON

CELLULAR PHONE
MAKE YOUR DESIRED SELECTION(S). THEN CLICK THE "ORDER" BUTTON BELOW YOUR SELECTION(S) TO PROCEED TO THE ORDER PAGE.

BASIC SERVICES

ELECTRICITY
LOCAL TELEPHONE
LONG DISTANCE TELEPHONE
CABLE/SATELLITE

ADDITIONAL SERVICES

HIGH SPEED INTERNET ACCESS
BOTTLED WATER DELIVERY
RENTER'S INSURANCE
APPLIANCE RENTAL
INTERSTATE MOVERS
FURNITURE RENTAL
ELECTRONICS RENTAL
CELLULAR PHONE
MAID SERVICES
NEWSPAPER DELIVERY
DRY CLEANING
LOCAL MOVERS
HEALTH CLUBS
DIAL-UP INTERNET ACCESS
SELF STORAGE
SECURITY MONITORING
GROCERY DELIVERY
TOLL TAGS
RESTAURANT DELIVERY

DISCONNECTS

ACCOUNT SUMMARY

LOGOUT

SERVICE PLANS

810

PRIMECO WIRELESS

680

PRIMECO WIRELESS

680

PRIMECO CALLING PLAN
THE PRIMECO CALLING PLANS INCLUDE STATEWIDE LONG DISTANCE, CALL WAITING, VOICE MAIL, VOICE MAIL NOTIFICATION, CALLER ID, CALL WAITING ID, AND CALL LOG.

PRIMECO NOW PLUS CALLING PLAN
THE PRIMECO NOW PLUS CALLING PLANS INCLUDE NATIONWIDE LONG DISTANCE, CALL WAITING, VOICE MAIL, VOICE MAIL NOTIFICATION, CALLER ID, CALL WAITING ID, 3-WAY CALLING, AND CALL LOG.

ACTIVATION FEE: NONE
CONTRACT: 812
LD/MIN: .07
ROAMING/MIN: .15-.39
MIN.
ROUNDED TO:

ACTIVATION FEE: NONE
CONTRACT: 814
LD/MIN: NONE
ROAMING/MIN: .15-.39
MIN.
ROUNDED TO:

DISCOUNTED PACKAGES (SIMONTH)

820

◆ PRIMECO 500
INCLUDES 500 ANYTIME MINUTES.
.30 EACH ADDITIONAL MINUTE

◆ PRIMECO 750
INCLUDES 750 ANYTIME MINUTES.
.30 EACH ADDITIONAL MINUTE

◆ PRIMECO 1000
INCLUDES 1000 ANYTIME MINUTES.
.30 EACH ADDITIONAL MINUTE

◆ PRIMECO NOW 200 PLUS
INCLUDES 200 ANYTIME MINUTES.
.35 EACH ADDITIONAL MINUTE

◆ PRIMECO NOW 350 PLUS
INCLUDES 350 ANYTIME MINUTES.
.30 EACH ADDITIONAL MINUTE

◆ PRIMECO NOW 500 PLUS
INCLUDES 500 ANYTIME MINUTES.
.30 EACH ADDITIONAL MINUTE

◆ PRIMECO NOW 650 PLUS
INCLUDES 650 ANYTIME MINUTES.
.25 EACH ADDITIONAL MINUTE

◆ PRIMECO NOW 1200 PLUS
INCLUDES 1200 ANYTIME MINUTES.
.25 EACH ADDITIONAL MINUTE

◆ PRIMECO NOW 2000 PLUS
INCLUDES 2000 ANYTIME MINUTES.
.10 EACH ADDITIONAL MINUTE

\$34.99

\$44.99

\$54.99

\$24.99

\$39.99

\$49.99

\$64.99

\$99.99

\$149.99

FIG. 11A-1

21/55

ADDITIONAL FEATURES (S/MONTH ADDED TO DISCOUNTED PACKAGE) 830

HANDLING CALLS

<input type="checkbox"/> <u>CALL WAITING</u>	INCLUDED	INCLUDED
<input type="checkbox"/> <u>VOICE MAIL</u>	INCLUDED	INCLUDED
<input type="checkbox"/> <u>VOICE MAIL PLUS</u>	N/A	N/A
<input type="checkbox"/> <u>TEXT MESSAGING</u>	\$9.95	\$9.95
<input type="checkbox"/> <u>MESSAGING PLUS</u>	N/A	N/A

IDENTIFYING THE CALLER

<input type="checkbox"/> <u>CALLER ID</u>	INCLUDED	INCLUDED
<input type="checkbox"/> <u>CALL WAITING ID</u>	INCLUDED	INCLUDED

FORWARDING CALLS

<input type="checkbox"/> <u>CALL FORWARDING</u>	\$1.00	\$1.00
<input type="checkbox"/> <u>BUSY/NO ANSWER C.F.</u>	N/A	N/A

CONFERENCE CALLING

<input type="checkbox"/> <u>THREE-WAY CALLING</u>	\$1.00	INCLUDED
---	--------	----------

ADDITIONAL MINUTES

<input type="checkbox"/> <u>100 OFF-PEAK</u>	N/A	\$5.00
<input type="checkbox"/> <u>250 OFF-PEAK</u>	N/A	N/A
<input type="checkbox"/> <u>300 OFF-PEAK</u>	N/A	\$10.00
<input type="checkbox"/> <u>500 OFF-PEAK</u>	\$5.00	N/A
<input type="checkbox"/> <u>1000 OFF-PEAK</u>	\$10.00	\$20.00

CELLULAR SERVICES

<input type="checkbox"/> <u>ROADSIDE ASST.</u>	\$3.00	\$3.00
<input type="checkbox"/> <u>ONLINE</u>	N/A	N/A
<input type="checkbox"/> <u>ONLINE PLUS</u>	N/A	N/A
<input type="checkbox"/> <u>DETAILED BILLING</u>	\$1.50	\$1.50
<input type="checkbox"/> <u>MAINTENANCE</u>	\$4.95	\$4.95

OPTIONAL FEATURES (S/MONTH UNLESS MARKED WITH *)

<input type="checkbox"/> <u>QUALCOMM 1960</u>	\$39.00*	<input type="checkbox"/> <u>QUALCOMM 1960</u>	\$39.00*
<input checked="" type="checkbox"/> <u>NOKIA 6185</u>	\$119.00*	<input checked="" type="checkbox"/> <u>NOKIA 6185</u>	\$119.00*
<input type="checkbox"/> <u>AUDIOVOX PCX-3500XL</u>	\$129.00*	<input type="checkbox"/> <u>AUDIOVOX PCX-3500XL</u>	\$129.00*
<input type="checkbox"/> <u>750 WEEKEND MINUTES</u>	\$7.50		

<u>SERVICE CHARGE</u>	\$34.99/MONTH	\$24.99/MONTH
<u>INITIAL CHARGE</u>	\$119.00	\$119.00

840
 CALCULATE CHARGES

850
 ORDER

PRIMECO WIRELESS

850
 ORDER

PRIMECO WIRELESS

860
 SKIP

FIG. 11A-2

22/55

VOICE MAIL

SOUTHWESTERN BELL

CALL NOTES

CALL NOTES VOICE MAIL LETS YOU RECEIVE MESSAGES WHEN YOU'RE AWAY FROM HOME OR ON THE PHONE OR ONLINE, WITHOUT AN ANSWERING MACHINE. YOU CAN CHECK MESSAGES PRIVATELY WHEN IT'S CONVENIENT FOR YOU (THEY ARE PROTECTED BY YOUR PRIVATE PASSWORD, TOO), AND YOU WON'T HAVE TO WORRY ABOUT MISSING IMPORTANT CALLS BECAUSE YOUR PHONE WAS IN USE.

VERIZON

BASIC VOICE MAIL

VOICE MAIL MESSAGES ARE SECURED WITHIN VERIZON'S NETWORK AND ARE ACCESSIBLE THROUGH A PASSCODE SYSTEM. YOU ALONE HEAR STORED MESSAGES AT YOUR CONVENIENCE. INCLUDES 20-MESSAGE CAPACITY, AUTOMATIC MESSAGE REVIEW AND AUTOMATIC PASSWORD ENTRY.

AT&T

VOICE MAIL

AT&T VOICE MAIL IS AN EASY-TO-USE SERVICE COMPLETE WITH MANY ADVANCED FEATURES TO COMPLEMENT YOUR LOCAL SERVICES FROM AT&T. AT&T VOICE MAIL WORKS HAND-IN-HAND WITH YOUR TOUCH-TONE PHONE AND IT CAPTURES IMPORTANT CALLS THAT SOMETIMES GO UNANSWERED. VOICE MAIL HAS THE FOLLOWING FEATURES: 1 MINUTE GREETING LENGTH, 3 MINUTE MESSAGE LENGTH, MAXIMUM OF 30 MESSAGES, NEW MESSAGES STORED FOR 15 DAYS, AND MESSAGES SAVED FOR 7 DAYS.

ACCOUNT SUMMARY

LOGOUT

STANDARD FEATURE NAMES

POP-UP WINDOW

FEATURE	SOUTHWESTERN BELL	VERIZON	AT&T
CALL WAITING	INCLUDED	INCLUDED	OPTIONAL
CALL WAITING PLUS	N/A	INCLUDED	N/A
VOICE MAIL	\$7.95	\$4.95	\$6.99
VOICE MAIL PLUS	\$9.95	\$6.95	\$11.99
DISTINCTIVE RING	\$4.99	INCLUDED	\$3.00
IDENTIFYING THE CALLER			
CALLER ID	N/A	N/A	N/A
CALLER ID PLUS	INCLUDED	INCLUDED	OPTIONAL
CALL WAITING ID	\$3.00	INCLUDED	\$2.00
CALL WAIT ID PLUS	\$1.00	N/A	N/A
PRIORITY CALL	INCLUDED	N/A	N/A
BLOCKING CALLS			
CALL BLOCKING	INCLUDED	INCLUDED	\$5.00
CALL SCREENING	\$5.00	N/A	OPTIONAL
NON-ID CALL BLOCK	INCLUDED	INCLUDED	\$1.00
PRIVACY OPTIONS			
UNLISTED NUMBER	N/A	N/A	OPTIONAL
UNPUB. NUMBER	\$1.10	\$1.65	OPTIONAL
UNPUB. ADDRESS	\$0.00	\$0.00	\$0.00

Internet

THE POP-UP WINDOW ALLOWS FOR THREE-PROVIDER COMPARISON FOR STANDARD FEATURES WITH THEIR OWN BRANDED NAME AND THE STANDARD NAME.

FIG. 11B

23/55

ACCOUNTS | PROVIDERS | PLANS | COMPARISON | ORDER

CELLULAR PHONE

REVIEW YOUR SELECTIONS, FILL IN ALL REQUIRED INFORMATION AND CLICK THE "SUBMIT" BUTTON TO PLACE YOUR ORDER BY CLICKING THE "SAVE" BUTTON. YOU CAN HOLD YOUR ORDER INFORMATION AND RETURN LATER TO THIS SERVICE CATEGORY TO SUBMIT.

BASIC SERVICE

ELECTRICITY
LOCAL TELEPHONE
LONG DISTANCE TELEPHONE
CABLE/SATELLITE

ADDITIONAL SERVICES

HIGH SPEED INTERNET ACCESS
BOTTLED WATER DELIVERY
RENTER'S INSURANCE
APPLIANCE RENTAL
INTERSTATE MOVERS
FURNITURE RENTAL
ELECTRONICS RENTAL
CELLULAR PHONE
MAID SERVICES
NEWSPAPER DELIVERY
DRY CLEANING
LOCAL MOVERS
HEALTH CLUBS
DIAL-UP INTERNET ACCESS
SELF STORAGE
SECURITY MONITORING
GROCERY DELIVERY
TOLL TAGS
RESTAURANT DELIVERY

DISCONNECTS

ACCOUNT SUMMARY

LOGOUT

PRIMECO WIRELESS

SERVICE PLAN: PRIMECO CALLING PLAN

DISCOUNTED PACKAGE: PRIMECO 500

ADDITIONAL FEATURES: NOKIA 6185

SERVICE CHARGE: \$34.99/MONTH (EXCLUDING TAXES AND GOVERNMENTAL SURCHARGES, IF ANY)

INITIAL CHARGE: \$119.00 (EXCLUDING TAXES AND GOVERNMENTAL SURCHARGES, IF ANY)

ACTIVATION INSTRUCTIONS WILL BE INCLUDED WITH THE SHIPMENT OF YOUR PHONE. SERVICE CHARGES COMMENCE UPON ACTIVATION.

SHIP PHONE TO: 3233 MCCUE #300, TX. 77056 ADD

PRIOR ADDRESS: 11 ELM STREET, HOUSTON, TX. 77098 EDIT

SSN: 595-12-2121

IDENTIFICATION: DRIVERS LICENSE: TX #: 513330014011 DELETE

EMPLOYER NAME: QCORPS RESIDENTIAL, INC.

BILL TO: JAN BRADY: 3233 MCCUE #300, TX. 77056 ADD

PAYMENT METHOD: WELL FARGO VISA: XXXXXXXXXXXXXXXX6019



930 FIELDS MARKED WITH ARE REQUIRED. 950
SUBMIT SAVE SKIP
940

[HOW TO USE](#) [BEST PRICE GUARANTEE](#) [CREDIT CARD GUARANTEE](#) [PRIVACY AND SECURITY](#) [TERMS OF USE](#) [FAQ](#) [FEEDBACK](#) [MY PROFILE](#)

FIG. 12

24/55

BASIC SERVICE

ELECTRICITY

LOCAL TELEPHONE

LONG DISTANCE TELEPHONE

CABLE/SATELLITE

ADDITIONAL SERVICES

HIGH SPEED INTERNET ACCESS

BOTTLED WATER DELIVERY

RENTERS INSURANCE

APPLIANCE RENTAL

INTERSTATE MOVERS

FURNITURE RENTAL

ELECTRONICS RENTAL

CELLULAR PHONE

MAID SERVICES

NEWSPAPER DELIVERY

DRY CLEANING

LOCAL MOVERS

HEALTH CLUBS

DIAL-UP INTERNET ACCESS

SELF STORAGE

SECURITY MONITORING

GROCERY DELIVERY

TOLL TAGS

RESTAURANT DELIVERY

DISCONNECTS

ACCOUNT SUMMARY

LOGOUT

DISCONNECTS

1010
DISCONNECT SERVICE FROM ACCOUNTS INITIATED ON THIS SITE
YOU MAY DISCONNECT SERVICES FROM PROVIDER ACCOUNTS THAT YOU HAVE INITIATED USING THIS SITE. IF YOU HAVE ACTIVE ACCOUNT
CHOOSE ONE FROM THE LIST AND CLICK THE "SELECT" BUTTON.
YOU DO NOT HAVE ANY ACTIVE ACCOUNTS.

1020
DISCONNECT SERVICE FROM OTHER ACCOUNTS
YOU MAY ALSO BE ABLE TO DISCONNECT SERVICES THAT YOU HAVE NOT INITIATED THROUGH THIS SITE. IF YOU HAVE INPUT ADDRESS
THIS SYSTEM, CHOOSE OF YOUR CURRENT OR PRIOR ADDRESSES FROM THE DROP DOWN MENU AND CLICK THE "SELECT" BUTTON.

1025
ADDRESS: 1 MAIN ST #1000, TX. 77041 SELECT

1030
CURRENT DISCONNECTS
REVIEW THE STATUS OF OUR DISCONNECT ORDERS BELOW. SAVED DISCONNECT INFORMATION MAY BE EDITED AND SUBMITTED BY CLICKING
"EDIT/SUBMIT". IF YOUR ORDER HAS BEEN SUBMITTED, YOUR SERVICE PROVIDER WILL FULFILL THIS DISCONNECT ORDER. IF YOU ORDER IS
PENDING, YOU MAY CANCEL THIS ORDER BY CLICKING "CANCEL". YOU MAY DISCONNECT EXISTING ACCOUNTS BY CHOOSING THE ACCOUNT
CATEGORY FROM THE MENU AND CLICKING THE "DISCONNECT" LINK ON THAT PAGE.
YOU DO NOT HAVE ANY DISCONNECT ORDERS

SKIP

[HOW TO USE](#) [BEST PRICE GUARANTEE](#) [CREDIT CARD GUARANTEE](#) [PRIVACY AND SECURITY](#) [TERMS OF USE](#) [FAQ](#) [FEEDBACK](#) [MY PROFILE](#)

FIG. 13

25/55

MY PROFILE
GENERAL INFORMATION / 1110

BASIC SERVICE ⑥

ELECTRICITY
LOCAL TELEPHONE
LONG DISTANCE TELEPHONE
CABLE/SATELLITE

MY PROFILE DISPLAYS ALL INFORMATION ENTERED ABOUT YOU ON THIS SITE. GENERAL INFORMATION MAY BE ENTERED AND EDITED ONLY BY YOU AND OUR LEASING SPECIALISTS, EXCEPT FOR YOUR NAME AND SERVICE ADDRESS, WHICH MAY ONLY BE ENTERED AND EDITED BY OUR LEASING SPECIALISTS. ALL OTHER INFORMATION MAY ONLY BE ENTERED AND EDITED BY YOU. YOU ARE ENCOURAGED TO REVIEW OUR PRIVACY AND SECURITY STATEMENT REGARDING THE USE AND DISSEMINATION OF THIS INFORMATION. YOUR EDITS TO MY PROFILE MAY UPDATE INFORMATION CONTAINED IN PENDING ORDERS, AS WELL AS SAVED ORDER INFORMATION. ACCORDINGLY, BE VERY CAREFUL NOT TO DELETE ANY INFORMATION THAT IS REQUIRED FOR SERVICE PROVIDERS TO FULFILL PENDING ORDERS.

ADDITIONAL SERVICES ⑥

HIGH SPEED INTERNET ACCESS
BOTTLED WATER DELIVERY
RENTERS INSURANCE
APPLIANCE RENTAL
INTERSTATE MOVERS
FURNITURE RENTAL
ELECTRONICS RENTAL
CELLULAR PHONE
MAID SERVICES
NEWSPAPER DELIVERY
DRY CLEANING
LOCAL MOVERS
HEALTH CLUBS
DIAL-UP INTERNET ACCESS
SELF STORAGE
SECURITY MONITORING
GROCERY DELIVERY
TOLL TAGS
RESTAURANT DELIVERY

NAME: JULIE YOUM
SERVICE ADDRESS: 3233 MCCUE #1000
HOUSTON, TX. 77056 } 1115
EMAIL ADDRESS: JULIE@QCORPS.COM
PRIOR ADDRESS: 180 WEST END #AAA
NEW YORK, NY. 10023
EVENING PHONE: (713) 555-1212
DAY PHONE:
PHONE (CELL): (123) 456-6789
OTHER ADDRESSES:
ACCOUNT ID: JULIEYOUM (CHANGE)
PASSWORD: ***** (CHANGE)

DISCONNECTS ⑥

ACCOUNT SUMMARY ⑥

LOGOUT ⑥

BILLING ADDRESSES / 1120

EMAIL: JULIE@QCORPS.COM
U.S. MAIL: MISS JULIE YOUM : 1 MAIN ST, #1000, TEST STREET32, HOLLYWOOD, TX 77041
SOMECOUNTY COUNTY

PERSONAL INFORMATION / 1130

SOCIAL SECURITY NUMBER: 123-45-6789
DATE OF BIRTH: OCTOBER 07, 1977
MOTHER'S MAIDEN NAME: MOUNTAINDEW
BIRTH CITY:

IDENTIFICATION INFORMATION / 1140

DRIVER'S LICENSE: NY:10023

FINANCIAL INSTITUTION ACCOUNT INFORMATION / 1150

NONE

CREDIT CARD INFORMATION / 1160

QCORPS VISA: XXXXXXXXXXXX1111

[HOW TO USE](#) [BEST PRICE GUARANTEE](#) [CREDIT CARD GUARANTEE](#) [PRIVACY AND SECURITY](#) [TERMS OF USE](#) [FAQ](#) [FEEDBACK](#) [MY PROFILE](#)

FIG. 14

26/55

MY PROFILE

GENERAL INFORMATION

BASIC SERVICE (0)

ELECTRICITY
LOCAL TELEPHONE
LONG DISTANCE TELEPHONE
CABLE/SATELLITE

SOME OR ALL OF THIS INFORMATION WILL BE REQUIRED BY SERVICE PROVIDERS TO PROCESS YOUR ORDER(S). YOU MAY EDIT THIS INFORMATION AT ANY TIME. YOUR EDITS MAY UPDATE INFORMATION CONTAINED IN PENDING ORDERS AS WELL AS ANY SAVED ORDER INFORMATION ACCORDINGLY, BE CAREFUL NOT TO DELETE ANY INFORMATION REQUIRED TO PROCESS PENDING ORDERS.

PRIOR ADDRESS:

STREET: 180 WEST END APT/SUITE: AAA

CITY/STATE/ZIP: NEW YORK NY 10023

EVENING PHONE: 713 555 1212

DAY PHONE:

EMAIL ADDRESS: JULIE@QCORPS.COM

ADDITIONAL SERVICES (0)

HIGH SPEED INTERNET ACCESS
BOTTLED WATER DELIVERY
RENTER'S INSURANCE
APPLIANCE RENTAL
INTERSTATE MOVERS
FURNITURE RENTAL
ELECTRONICS RENTAL
CELLULAR PHONE
MAID SERVICES
NEWSPAPER DELIVERY
DRY CLEANING
LOCAL MOVERS
HEALTH CLUBS
DIAL-UP INTERNET ACCESS
SELF STORAGE
SECURITY MONITORING
GROCERY DELIVERY
TOLL TAGS
RESTAURANT DELIVERY

☒ PLEASE NOTIFY ME WHEN SERVICE REQUEST ARE UPDATED

☐ PLEASE DO NOT NOTIFY ME WHEN NEW FEATURES, PRODUCT, SERVICES, SPECIALS, OR SERVICE PROVIDERS BECOME AVAILABLE.

☐ PLEASE DO NOT NOTIFY ME REGARDING SURVEYS, CONTESTS, SWEEPSTAKES OR SIMILAR PROMOTIONS.

☐ PLEASE DO NOT PROVIDE MY EMAIL ADDRESS OR PERSONALLY IDENTIFIABLE INFORMATION TO SERVICE PROVIDERS WITH WHOM I HAVE NOT ORDERED OR REQUESTED INFORMATION ABOUT SERVICE PRODUCTS.

ADDITIONAL CONTACTS: PHONE (CELL): 123 456 6789 DELETE

DISCONNECTS (0)

ACCOUNT SUMMARY (0)

LOGOUT (0)

OTHER ADDRESSES:

FIELDS MARKED WITH ► ARE REQUIRED.

SAVE CANCEL

[HOW TO USE](#) [BEST PRICE GUARANTEE](#) [CREDIT CARD GUARANTEE](#) [PRIVACY AND SECURITY](#) [TERMS OF USE](#) [FAQ](#) [FEEDBACK](#) [MY PROFILE](#)

FIG. 15

27/55

ACCOUNT SUMMARY
PRINTER FRIENDLY REPORT

BASIC SERVICE ①

ELECTRICITY
LOCAL TELEPHONE
LONG DISTANCE TELEPHONE
CABLE/SATELLITE

JULIE YOUIM
ADDRESS: PROVIDENCE UPTOWN
3233 MCCUE # 1000
HOUSTON, TX 77056

ACCOUNT ID: JULIEYOUIM
DATE/TIME: DEC 06, 2000
09:20:10 PM

ADDITIONAL SERVICES ②

HIGH SPEED INTERNET ACCESS
BOTTLED WATER DELIVERY
RENTER'S INSURANCE
APPLIANCE RENTAL
INTERSTATE MOVERS
FURNITURE RENTAL
ELECTRONICS RENTAL
CELLULAR PHONE
MAID SERVICES
NEWSPAPER DELIVERY
DRY CLEANING
LOCAL MOVERS
HEALTH CLUBS
DIAL-UP INTERNET ACCESS
SELF STORAGE
SECURITY MONITORING
GROCERY DELIVERY
TOLL TAGS
RESTAURANT DELIVERY

THIS ACCOUNT SUMMARY LISTS ALL OF THE SERVICES AND PRODUCTS ORDERED THROUGH THIS SITE, AS WELL AS ORDER INFORMATION FOR YOUR FURTHER CONSIDERATION. WE HOPE YOU ENJOYED THIS SERVICE BROUGHT TO YOU BY WWW.TCRESIDENTIAL.COM AND QCORP RESIDENTIAL, INC.

ELECTRICITY: RELIANT ENERGY - HL&P

STATUS: ORDER INFORMATION HAS BEEN SAVED. THIS ORDER HAS NOT BEEN SUBMITTED.

EDIT/SUBMIT CANCEL

ORDER NUMBER: SP1000057

SERVICE PLAN: BALANCED BILLING

BILL TO:

PAYMENT METHOD: CHECK

LOCAL TELEPHONE: AT&T

STATUS: ORDER INFORMATION HAS BEEN SAVED. THIS ORDER HAS NOT BEEN SUBMITTED.

EDIT/SUBMIT CANCEL

ORDER NUMBER: SP1000173

CUSTOMER SERVICE:

SERVICE PLAN: LOCAL SERVICE

DISCOUNTED PACKAGE: 3 FEATURE PACK WITH:

CALL WAITING CALLER ID - NAME AND NUMBER THREE-WAY

ADDITIONAL FEATURES: NONE SELECTED

START DATE: MON 06 NOV 2000

BILL TO:

PAYMENT METHOD: CHECK

LOCAL TELEPHONE: SOUTHWESTERN BELL

STATUS: ORDER INFORMATION HAS BEEN SAVED. THIS ORDER HAS NOT BEEN SUBMITTED.

EDIT/SUBMIT CANCEL

ORDER NUMBER: SP1000171

SERVICE PLAN: BASIC LOCAL

DISCOUNTED PACKAGE: PHONE SOLUTION

ADDITIONAL FEATURES: CALL WAITING ID ENHANCED

START DATE: THU 02 NOV 2000

BILL TO:

PAYMENT METHOD: CHECK

LOCAL TELEPHONE: MCI WORLD COM

NO REQUESTS FOR THIS ACCOUNT

DELETE

DISCONNECTS ③

ACCOUNT SUMMARY ④

LOGOUT ⑤

FIG. 16

28/55

LONG DISTANCE
TELEPHONE:

MCI WORLDCOM

STATUS: ORDER INFORMATION HAS BEEN SAVED. THIS ORDER HAS NOT BEEN SUBMITTED.

EDIT/SUBMIT CANCEL

ORDER NUMBER: SP1000337

SERVICE PLAN: MCI ONE NET SAVINGS

ADDITIONAL FEATURES: NONE SELECTED

START DATE: SAT 04 NOV 2000

BILL TO:

PAYMENT METHOD:

CABLE/SATELLITE:

TIME WARNER DIGITAL

NO REQUESTS FOR THIS ACCOUNT

DELETE

HIGH SPEED INTERNET

ACCESS:

TIME WARNER DIGITAL

NO REQUESTS FOR THIS ACCOUNT

DELETE

HIGH SPEED INTERNET

ACCESS:

VERIZON

STATUS: ORDER INFORMATION HAS BEEN SAVED. THIS ORDER HAS NOT BEEN SUBMITTED.

EDIT/SUBMIT CANCEL

ORDER NUMBER: SP1000177

SERVICE PLAN: PLATINUM

ADDITIONAL FEATURES: NONE SELECTED

REQUESTED APPT: THU 23 NOV 2000 8AM-NOON

BILL TO:

PAYMENT METHOD:

HIGH SPEED INTERNET

ACCESS:

PDQ.NET

NO REQUESTS FOR THIS ACCOUNT

DELETE

RENTERS INSURANCE:

BALBOA LIFE & CASUALTY

STATUS: ORDER INFORMATION HAS BEEN SAVED. THIS ORDER HAS NOT BEEN SUBMITTED.

EDIT/SUBMIT CANCEL

ORDER NUMBER: SP1000128

CUSTOMER SERVICE:

COVERAGE PLAN: BASIC RENTERS INSURANCE

COVERAGE AMOUNT: \$30,000 PERSONAL PROPERTY LIMIT

START DATE: WEB 01 NOV 2000

BILL TO:

PAYMENT METHOD:

INTERSTATE MOVERS:

BELTMANN NORTH AMERICAN VAN LINES

NO REQUESTS FOR THIS ACCOUNT

DELETE

FIG. 17

29/55

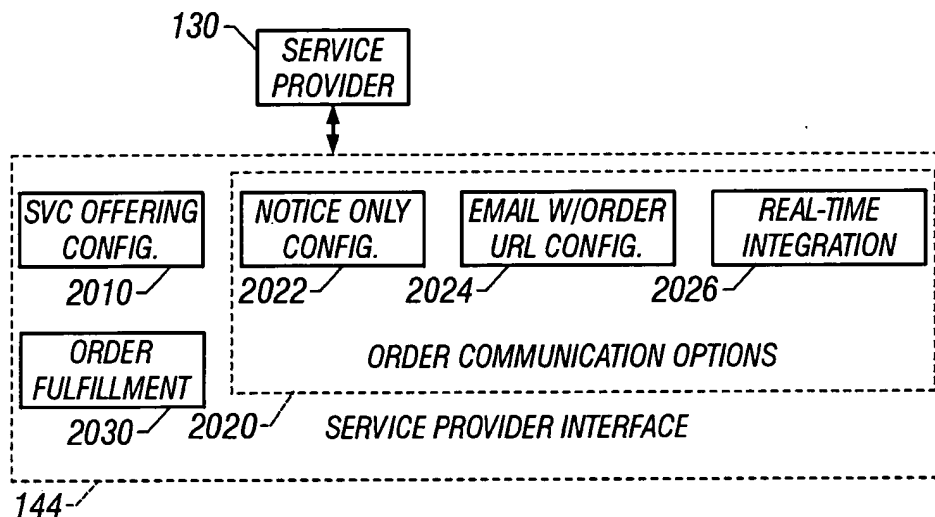


FIG. 18

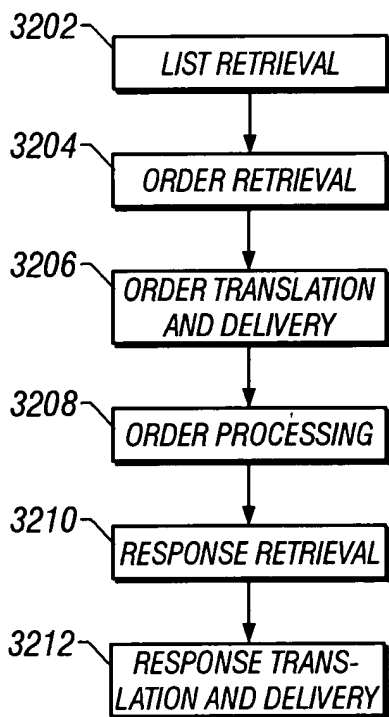


FIG. 24

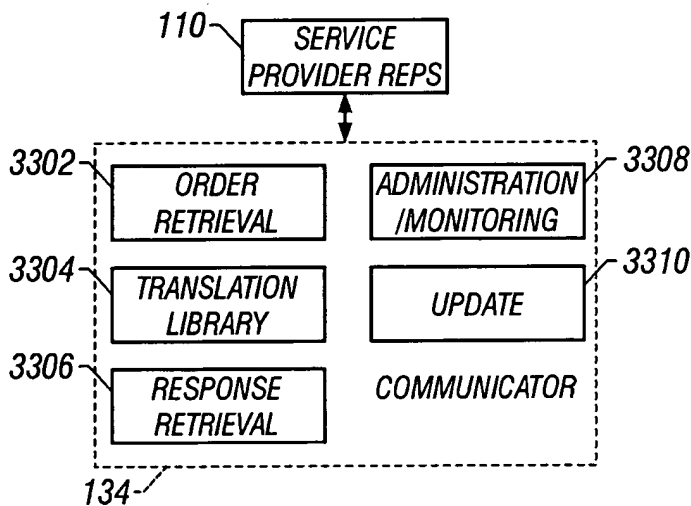


FIG. 25

30/55

① SOUTHWESTERN BELL

MARKETS

OFFERINGS

LOGOUT

DEFINE UNIQUE MARKETS

OFFERINGS IN THE QCORPS SYSTEM ARE LIMITED TO, AND DEFINED BY, A SPECIFIED COVERAGE AREA. A COVERAGE AREA CAN BE ALL INCLUSIVE OR AS LIMITED AS AN INDIVIDUAL APARTMENT COMPLEX. NOTE THAT THE COLUMNS ARE ADDITIVE IN NATURE (E.G. TO CREATE A MARKET THAT INCLUDES ALL OF TEXAS AND ONE COUNTY IN OKLAHOMA, YOU WOULD SELECT TEXAS IN THE STATE COLUMN AND ENTER THE APPLICABLE OKLAHOMA COUNTY IN THE COUNTY, STATE COLUMN.).

MARKET NAME	MARKET STATUS			
HOUSTON	OPEN	▼		

EDIT MARKET BY: 1902 1904
 STATE (A) COUNTY, STATE (B) ZIP CODE (C) PROPERTY (D)
1906 1908 1910 1912

WHEN A USER CLICKS ON ONE OF THE ABOVE, THE FOLLOWING IS DISPLAYED ON THIS PAGE:

- (A) LIST OF ALL STATES IN 4 COLUMNS WITH CHECK BOXES FOR SELECTION
- (B) 15 ROWS FOR ENTRY W/ "ADD ROWS" BUTTON FOR ADDITIONAL ENTRIES (SEE LOCATIONS FOR SIMILAR LAYOUT)
- (C) 15 ROWS FOR ENTRY W/ "ADD ROWS" BUTTON FOR ADDITIONAL ENTRIES (SEE LOCATIONS FOR SIMILAR LAYOUT)
- ALSO ENABLES USERS TO ENTER ZIP CODES IN RANGES:
- (D) PROPERTY ASSIGNMENTS PAGE

77001	THROUGH	77081
-------	---------	-------

1914 1916

SAVE	CANCEL
------	--------

1918

RULES:

- 1) COLUMNS ARE ADDITIVE IN NATURE
- 2) RIGHT WINS OVER LEFT FOR REGION OVERLAPS (SPECIFICITY)
- 3) NO TWO MARKETS CAN HAVE THE SAME ENTRIES IN ANY COLUMN (I.E., MARKETS ARE MUTUALLY EXCLUSIVE)

FIG. 19A

31/55

SW BELL

MARKETS OFFERINGS LOGOUT

PROPERTY ASSIGNMENTS

THIS SECTION IS USED TO ASSIGN PROPERTIES TO A UNIQUE REGION ON A PROPERTY SPECIFIC BASIS. TO GENERATE A LIST OF PROPERTIES, ENTER YOUR SEARCH CRITERIA IN THE FIELDS PROVIDED BELOW, THEN CLICK "GENERATE LIST OF PROPERTIES".

1920

1922

1924

1926

1930

1928

1929

1931

1932

1933

1934

1935

1936

1937

1938

1939

1940

1941

1942

1943

1944

1945

1946

1947

1948

1949

1950

1951

1952

1953

1954

1955

1956

1957

1958

1959

1960

1961

1962

1963

1964

1965

1966

1967

1968

1969

1970

1971

1972

1973

1974

1975

1976

1977

1978

1979

1980

1981

1982

1983

1984

1985

1986

1987

1988

1989

1990

1991

1992

1993

1994

1995

1996

1997

1998

1999

2000

2001

2002

2003

2004

2005

2006

2007

2008

2009

2010

2011

2012

2013

2014

2015

2016

2017

2018

2019

2020

2021

2022

2023

2024

2025

2026

2027

2028

2029

2030

2031

2032

2033

2034

2035

2036

2037

2038

2039

2040

2041

2042

2043

2044

2045

2046

2047

2048

2049

2050

2051

2052

2053

2054

2055

2056

2057

2058

2059

2060

2061

2062

2063

2064

2065

2066

2067

2068

2069

2070

2071

2072

2073

2074

2075

2076

2077

2078

2079

2080

2081

2082

2083

2084

2085

2086

2087

2088

2089

2090

2091

2092

2093

2094

2095

2096

2097

2098

2099

2100

2101

2102

2103

2104

2105

2106

2107

2108

2109

2110

2111

2112

2113

2114

2115

2116

2117

2118

2119

2120

2121

2122

2123

2124

2125

2126

2127

2128

2129

2130

2131

2132

2133

2134

2135

2136

2137

2138

2139

2140

2141

2142

2143

2144

2145

2146

2147

2148

2149

2150

2151

2152

2153

2154

2155

2156

2157

2158

2159

2160

2161

2162

2163

2164

2165

2166

2167

2168

2169

2170

2171

2172

2173

2174

2175

2176

2177

2178

2179

2180

2181

2182

2183

2184

2185

2186

2187

2188

2189

2190

2191

2192

2193

2194

2195

2196

2197

2198

2199

2200

2201

2202

2203

2204

2205

2206

2207

2208

2209

2210

2211

2212

2213

2214

2215

2216

2217

2218

2219

2220

2221

2222

2223

2224

2225

2226

2227

2228

2229

2230

2231

2232

2233

2234

2235

2236

2237

2238

2239

2240

2241

2242

2243

2244

2245

2246

2247

2248

2249

2250

2251

2252

2253

2254

2255

2256

2257

2258

2259

2260

2261

2262

2263

2264

2265

2266

2267

2268

2269

2270

2271

2272

2273

2274

2275

2276

2277

2278

2279

2280

2281

2282

2283

2284

2285

2286

2287

2288

2289

2290

2291

2292

2293

2294

2295

2296

2297

2298

2299

2300

2301

2302

2303

2304

2305

2306

2307

2308

2309

2310

2311

2312

2313

2314

2315

2316

2317

2318

2319

2320

2321

2322

2323

2324

2325

2326

2327

2328

2329

2330

2331

2332

2333

2334

2335

2336

2337

2338

2339

2340

2341

2342

2343

2344

2345

2346

2347

2348

2349

2350

2351

2352

2353

2354

2355

2356

2357

2358

2359

2360

2361

2362

2363

2364

2365

2366

2367

2368

2369

2370

2371

2372

2373

2374

2375

2376

2377

2378

2379

2380

2381

2382

2383

2384

2385

2386

2387

2388

2389

2390

2391

2392

2393

2394

2395

2396

2397

2398

2399

2400

2401

2402

2403

2404

2405

2406

2407

2408

2409

2410

2411

2412

2413

2414

2415

2416

2417

2418

2419

2420

2421

2422

2423

2424

2425

2426

2427

2428

2429

2430

2431

2432

2433

2434

2435

2436

2437

2438

2439

2440

2441

2442

2443

2444

2445

2446

2447

2448

2449

2450

2451

2452

2453

2454

2455

2456

2457

2458

2459

2460

2461

2462

2463

2464

2465

2466

2467

2468

2469

2470

2471

2472

2473

2474

2475

2476

2477

2478

2479

2480

2481

2482

2483

2484

2485

2486

2487

2488

2489

2490

2491

2492

2493

2494

2495

2496

2497

2498

2499

2500

2501

2502

2503

2504

2505

2506

2507

2508

2509

2510

2511

2512

2513

2514

2515

2516

2517

2518

2519

2520

2521

2522

2523

2524

2525

2526

2527

2528

2529

2530

2531

2532

2533

2534

2535

2536

2537

2538

2539

2540

2541

2542

2543

2544

2545

2546

2547

2548

2549

2550

2551

2552

2553

2554

2555

2556

2557

2558

2559

2560

2561

2562

2563

2564

2565

2566

2567

2568

2569

2570

2571

2572

2573

2574

2575

2576

2577

2578

2579

2580

2581

2582

2583

2584

2585

2586

2587

2588

2589

2590

2591

2592

2593

2594

2595

2596

2597

2598

2599

2600

2601

2602

2603

2604

2605

2606

2607

2608

2609

2610

2611

2612

2613

2614

2615

2616

2617

2618

2619

2620

2621

2622

2623

2624

2625

2626

2627

2628

2629

2630

2631

2632

2633

2634

2635

2636

2637

2638

2639

2640

2641

2642

2643

2644

2645

2646

2647

2648

2649

2650

2651

2652

2653

2654

2655

2656

2657

2658

2659

2660

2661

2662

2663

2664

2665

2666

2667

2668

2669

2670

2671

2672

2673

2674

2675

2676

2677

2678

2679

2680

2681

2682

2683

2684

2685

2686

2687

2688

2689

2690

2691

2692

2693

2694

2695

2696

2697

2698

2699

2700

2701

2702

2703

2704

2705

2706

2707

2708

2709

2710

2711

2712

2713

2714

2715

2716

2717

2718

2719

2720

2721

2722

2723

2724

2725

2726

2727

2728

2729

2730

2731

2732

2733

2734

2735

2736

2737

2738

2739

2740

2741

2742

2743

2744

2745

2746

2747

2748

2749

2750

2751

2752

2753

2754

2755

2756

2757

2758

2759

2760

2761

2762

2763

2764

2765

2766

2767

2768

2769

2770

2771

2772

2773

2774

2775

2776

2777

2778

2779

2780

2781

2782

2783

2784

2785

2786

2787

2788

2789

2790

2791

2792

2793

2794

2795

2796

2797

2798

2799

2800

2801

2802

2803

2804

2805

2806

2807

2808

2809

2810

2811

2812

2813

2814

2815

2816

2817

2818

2819

2820

2821

2822

2823

2824

2825

2826

2827

2828

2829

2830

2831

2832

2833

2834

2835

2836

2837

2838

2839

2840

2841

2842

2843

2844

2845

2846

2847

2848

2849

2850

2851

2852

2853

2854

2855

2856

2857

2858

2859

2860

2861

2862

2863

2864

2865

2866

2867

2868

2869

2870

2871

2872

2873

2874

2875

2876

2877

2878

2879

2880

2881

2882

2883

2884

2885

2886

2887

2888

2889

2890

2891

2892

2893

2894

2895

2896

2897

2898

2899

2900

2901

2902

2903

2904

2905

2906

2907

2908

2909

2910

2911

2912

2913

2914

2915

2916

2917

2918

2919

2920

2921

2922

2923

2924

2925

2926

2927

2928

2929

2930

2931

2932

2933

2934

2935

2936

2937

2938

2939

2940

2941

2942

2943

2944

2945

2946

2947

2948

2949

2950

2951

2952

2953

2954

2955

2956

2957

2958

2959

2960

2961

2962

2963

2964

2965

2966

2967

2968

2969

2970

2971

2972

2973

2974

2975

2976

2977

2978

2979

2980

2981

2982

2983

2984

2985

2986

2987

2988

2989

2990

2991

2992

2993

2994

2995

2996

2997

2998

2999

3000

3001

3002

3003

3004

3005

3006

3007

3008

3009

3010

3011

3012

3013

3014

3015

3016

3017

3018

3019

3020

3021

3022

3023

3024

3025

3026

3027

3028

3029

3030

3031

3032

3033

3034

3035

3036

3037

3038

3039

3040

3041

3042

3043

3044

3045

3046

3047

3048

3049

3050

3051

3052

3053

3054

3055

3056

3057

3058

3059

3060

3061

3062

3063

3064

3065

3066

3067

3068

3069

3070

3071

3072

3073

3074

3075

3076

3077

3078

3079

3080

3081

3082

3083

3084

3085

3086

3087

3088

3089

3090

3091

3092

3093

3094

3095

3096

3097

3098

3099

3100

3101

3102

3103

3104

3105

3106

3107

3108

3109

3110

3111

3112

3113

3114

3115

3116

3117

3118

3119

3120

3121

3122

3123

3124

3125

3126

3127

3128

3129

3130

3131

3132

3133

3134

3135

3136

3137

3138

3139

3140

3141

3142

3143

3144

3145

3146

3147

3148

3149

3150

3151

3152

3153

3154

3155

3156

3157

3158

3159

3160

3161

3162

3163

3164

3165

3166

3167

3168

3169

3170

3171

3172

3173

3174

3175

3176

3177

3178

3179

3180

3181

3182

3183

3184

3185

3186

3187

3188

3189

3190

3191

3192

3193

3194

3195

3196

3197

3198

3199

3200

3201

3202

3203

3204

3205

3206

3207

3208

3209

3210

3211

3212

3213

3214

3215

3216

3217

3218

3219

3220

3221

3222

3223

3224

3225

3226

3227

3228

3229

3230

3231

3232

3233

3234

3235

3236

3237

3238

3239

3240

3241

3242

3243

3244

3245

3246

3247

3248

3249

3250

3251

3252

3253

3254

3255

3256

3257

3258

3259

3260

3261

3262

3263

3264

3265

32/55

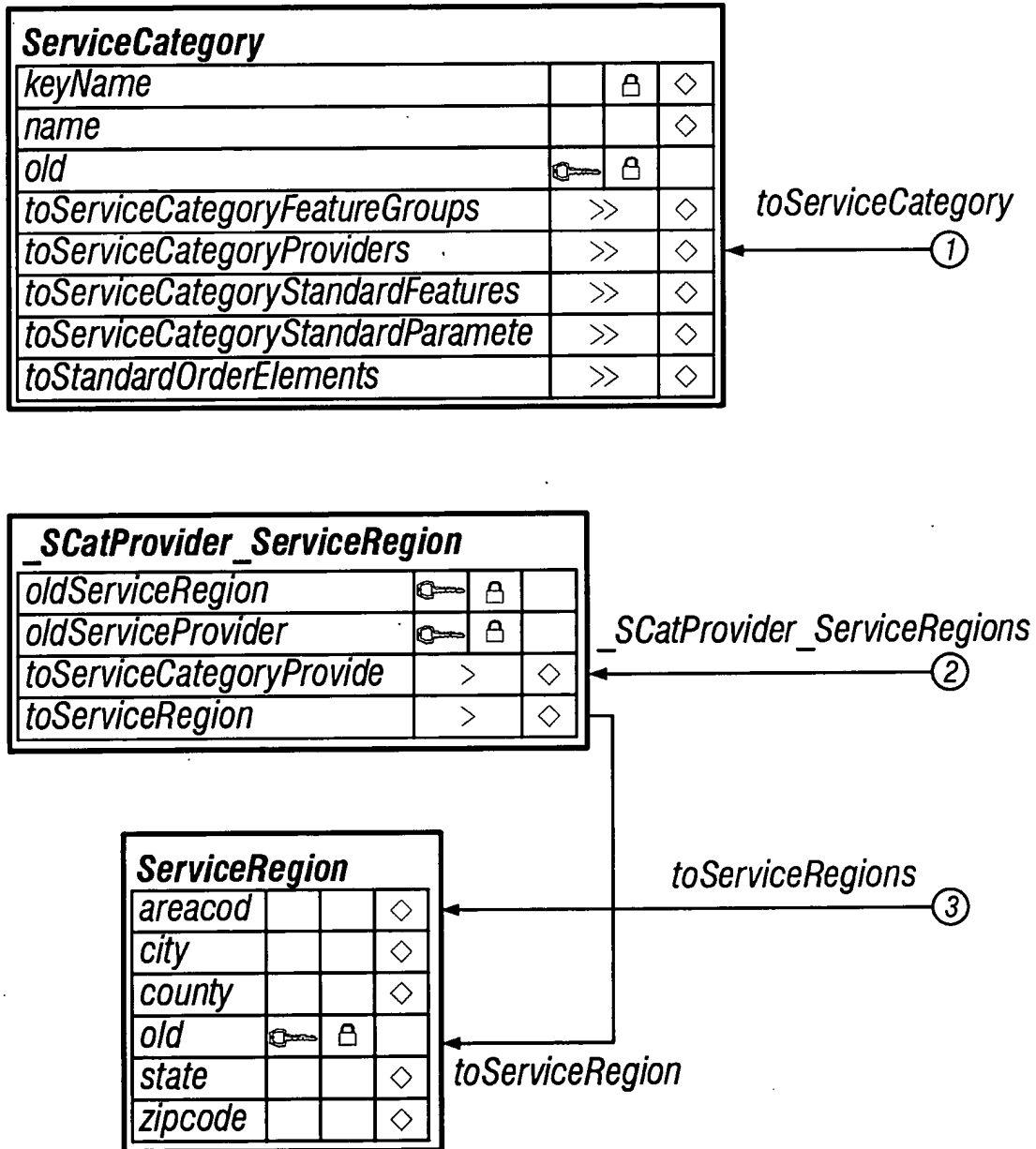


FIG. 20A

33/55

ServiceMarket			
<i>active</i>			◇
<i>name</i>			◇
<i>old</i>	🔑	🔒	
<i>oldSCProvider</i>		🔒	
<i>oldVersionCollection</i>		🔒	
<i>ServiceMarket_CMs</i>	>>		
<i>ServiceMarket_Regions</i>	>>		
<i>toConfigurationManagers</i>	>>		◇
<i>toPSRSVersionCollection</i>	>		◇
<i>toServiceCategoryProvide</i>	>		◇
<i>toServiceRegions</i>	>>		◇

toServiceMarkets ⑤

PSRSVersionCollection			
<i>name</i>		🔒	◇
<i>old</i>	🔑	🔒	
<i>oldCurrentEntry</i>		🔒	
<i>oldSCProvider</i>		🔒	
<i>PSRSVersionCollection_ActiveEntriess</i>	>>		
<i>PSRSVersionCollection_InactiveEntrie</i>	>>		
<i>toActiveEntries</i>	>>		◇
<i>toBillingManager</i>	>		◇
<i>toCurrentEntry</i>	>		◇
<i>toInactiveEntries</i>	>>		◇
<i>toServiceCategoryProvider</i>	>		◇
<i>toServiceMarkets</i>	>>		◇

toRequestSpecVersionCollections ⑥

FIG. 20B

34/55

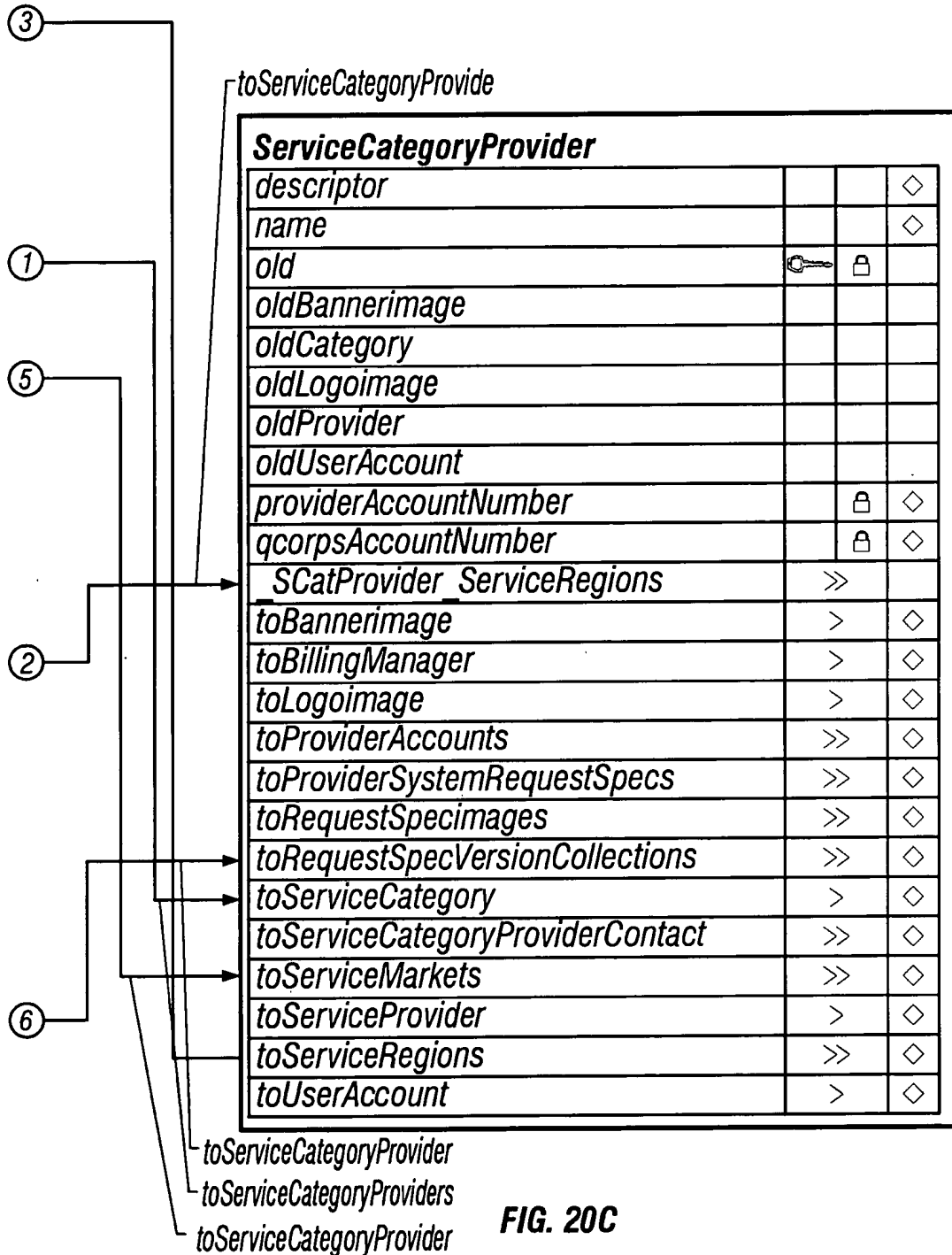


FIG. 20C

35/55

PSRSVersionEntry			
<i>dateCreated</i>		🔒	◇
<i>old</i>	🔑	🔒	
<i>oldCollection</i>		🔒	
<i>oldParent</i>		🔒	
<i>oldRequestSpec</i>		🔒	
<i>versionComment</i>		🔒	◇
<i>versionID</i>		🔒	◇
<i>_PSRSVersionEntry_Timeinterval</i>	»		
<i>toChildEntries</i>	»		◇
<i>toCurrentTimeintervals</i>	»		◇
<i>toParentEntry</i>	>		◇
<i>toProviderSystemRequestSpec</i>	>		◇
<i>toVersionCollection</i>	>		◇

FIG. 20D

Qcorps: Service Request - Message: (Rich Text)

File Edit View Insert Format Tools Actions Help

Send [Icons] [Options] [Arial]

To: customerservice@mciworldcom.com

Cc:

Subject: Qcorps Service Request

You have received an order request in your inbox located at:
<http://127.0.0.0/mciworldcom/viewrequest.html>²¹¹⁰
Please click on URL above and respond to the request.

FIG. 21

37/55

MCIWORLD.COM

WORK IN PROGRESS

ORDER REQUEST FORM

SEARCH TRANSACTIONS

REQUESTED SERVICE ADDRESS:

1313 MOCKINGBIRD LANE, #418
HOUSTON, TEXAS 77056

BILLING/CONTACT INFORMATION:

MR. JACK B. QUICK, JR.
1313 MOCKINGBIRD LANE, #418
HOUSTON, TEXAS 77056
(281) 555-6369
(713) 216-6300
(713) 882-1555
JBQUICK@XNET.COM
JBQUICK@AOL.COM

PRIOR SERVICE INFORMATION:

MR. JACK B. QUICK, JR.
1701 HERMANN DRIVE
HOUSTON, TEXAS 77056

ORDER:

PLAN(S):

Z2817 BASIC LOCAL

PACKAGE(S):

P3209 THE BASICS

FEATURE(S):

P1701 CALL WAITING
P3205 CALLER ID ENHANCED
P3228 CALL BLOCKING
P3400 CALL RETURN

PAYMENT APPROACH:

METHOD: CREDIT CARD

ACCOUNT: MR. JACK B. QUICK, JR.
AMERICAN EXPRESS
3728 4586 9789 EXP. 03/02

SERVICE ACTIVATION: 8/13/00

TRANSFER EXISTING NUMBER: (281) 398-1215


LISTED IN PHONE BOOK AND DIRECTORY ASSISTANCE: YES

NAME TO BE LISTED: JACK AND JANE QUICK

OMIT ADDRESS: NO

GENERATE RESPONSE 2210

FIG. 22



WORK IN PROGRESS

ORDER REQUEST FORM

SEARCH TRANSACTION

STATUS:

ACCEPTED

ERRORS:

ACCOUNT NUMBER:

DEPOSIT AMOUNT:

DEPOSIT INSTRUCTIONS:

TOTAL MONTHLY SERVICE FEE:

NEW TELEPHONE NUMBER:

COMMENT:

SUBMIT RESPONSE AND SAVE

FIG. 23

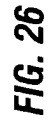


FIG. 26

40/55

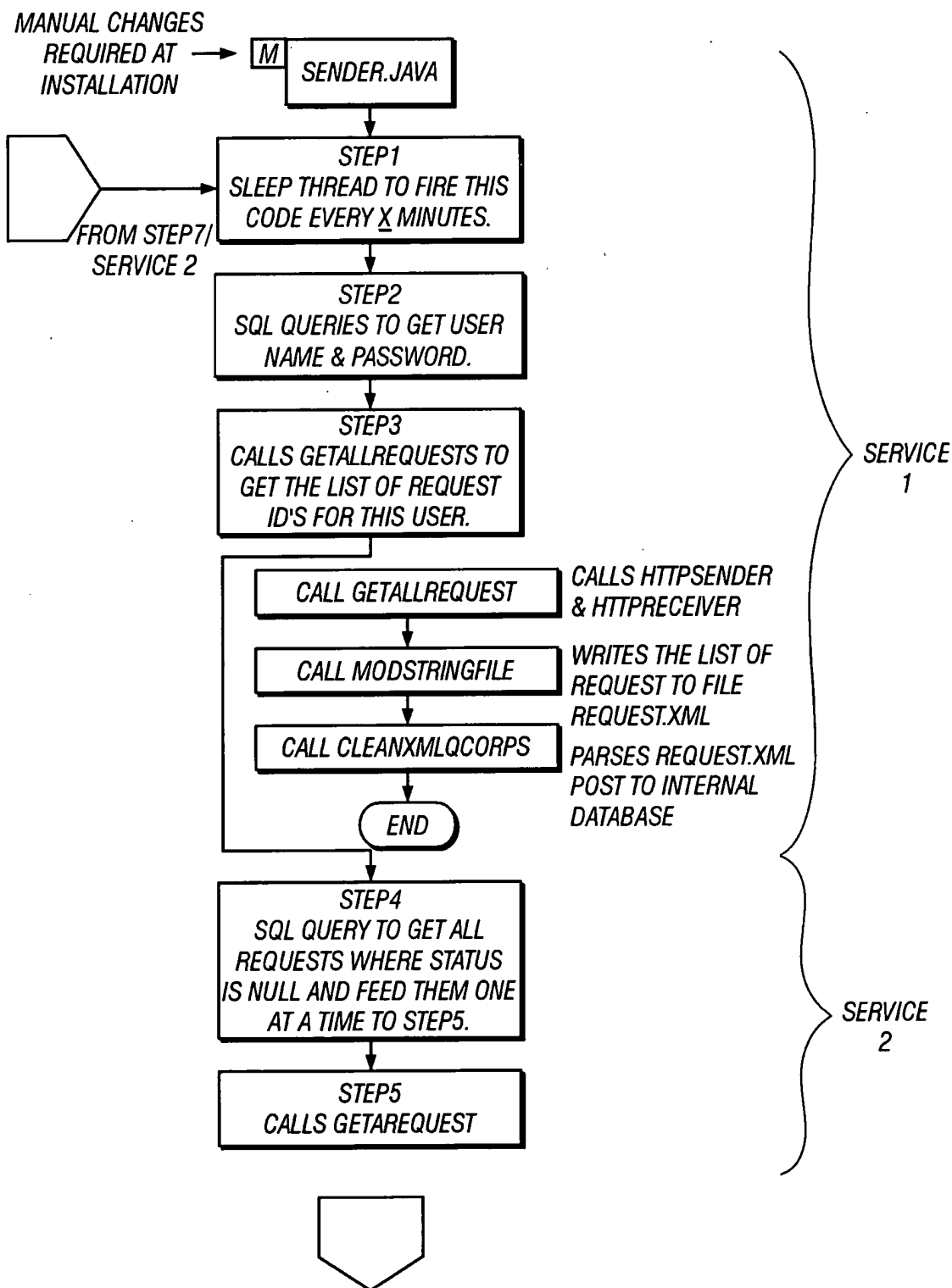


FIG. 27A

41/55

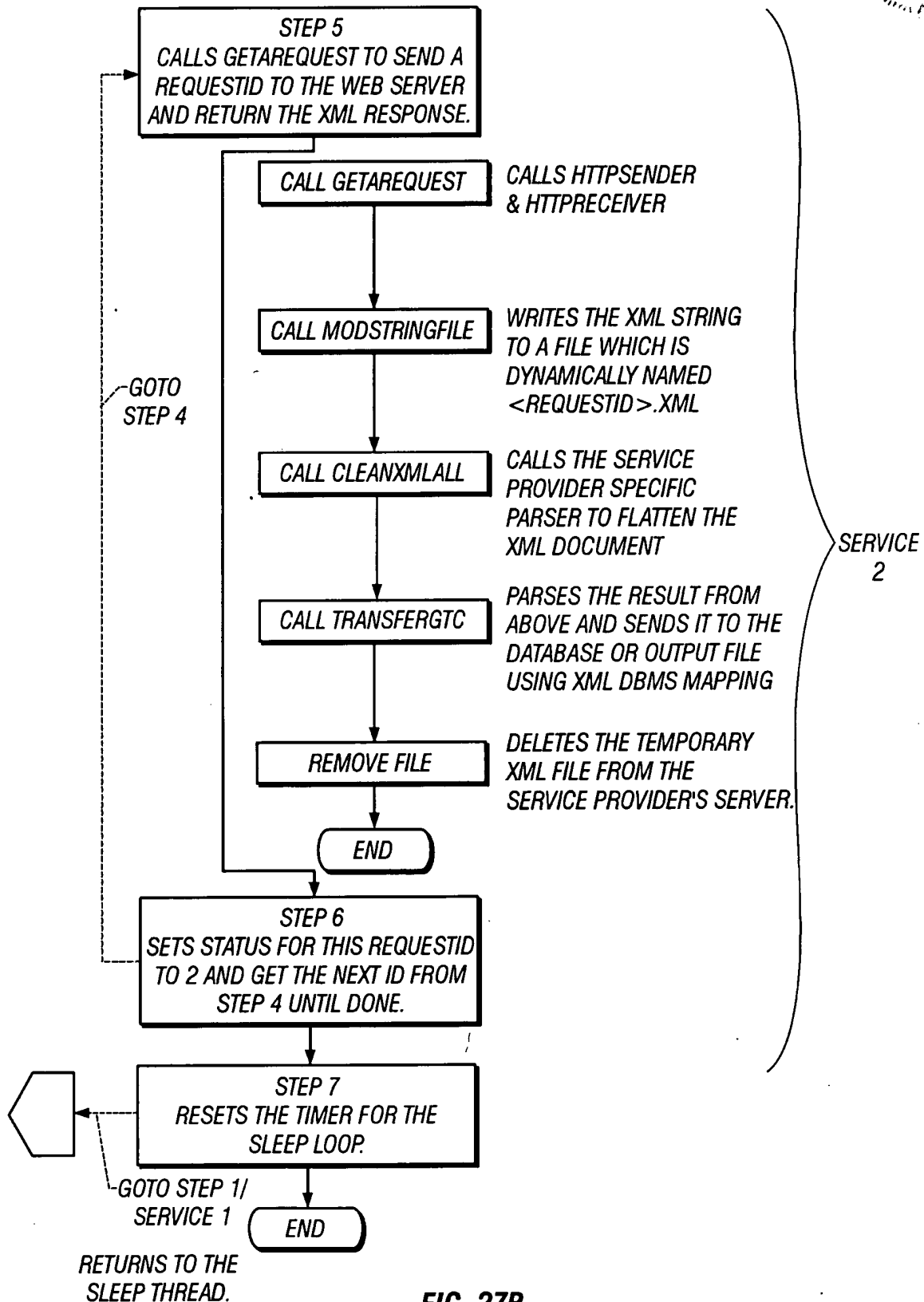


FIG. 27B

42/55

USE ANOTHER CLASS TO
POPULATE THE PROPERTIES OF
JRESPONSE, THEN CALL
CREATENSENDXML.

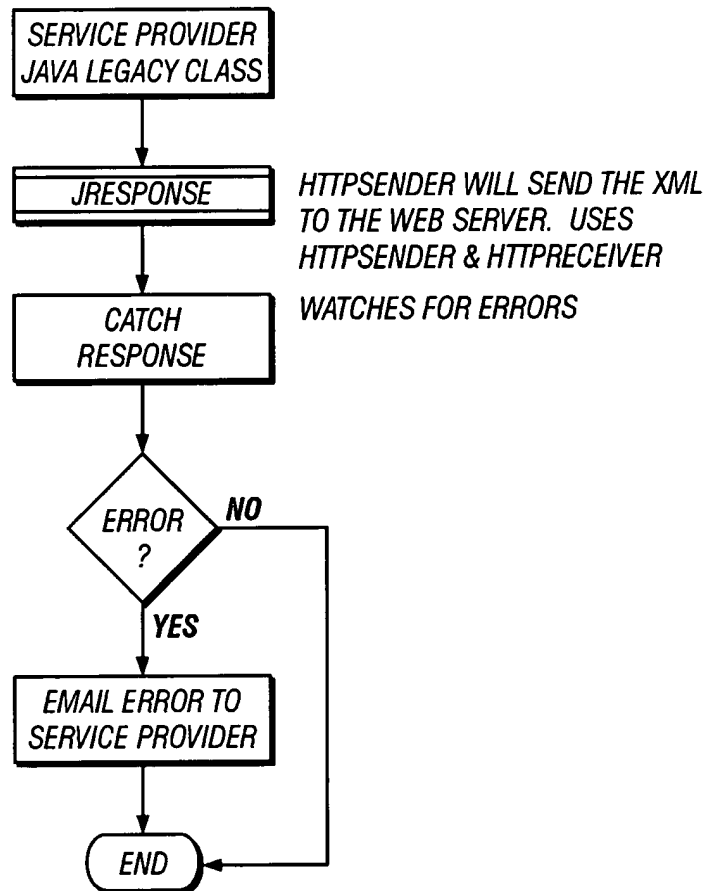


FIG. 28

43/55

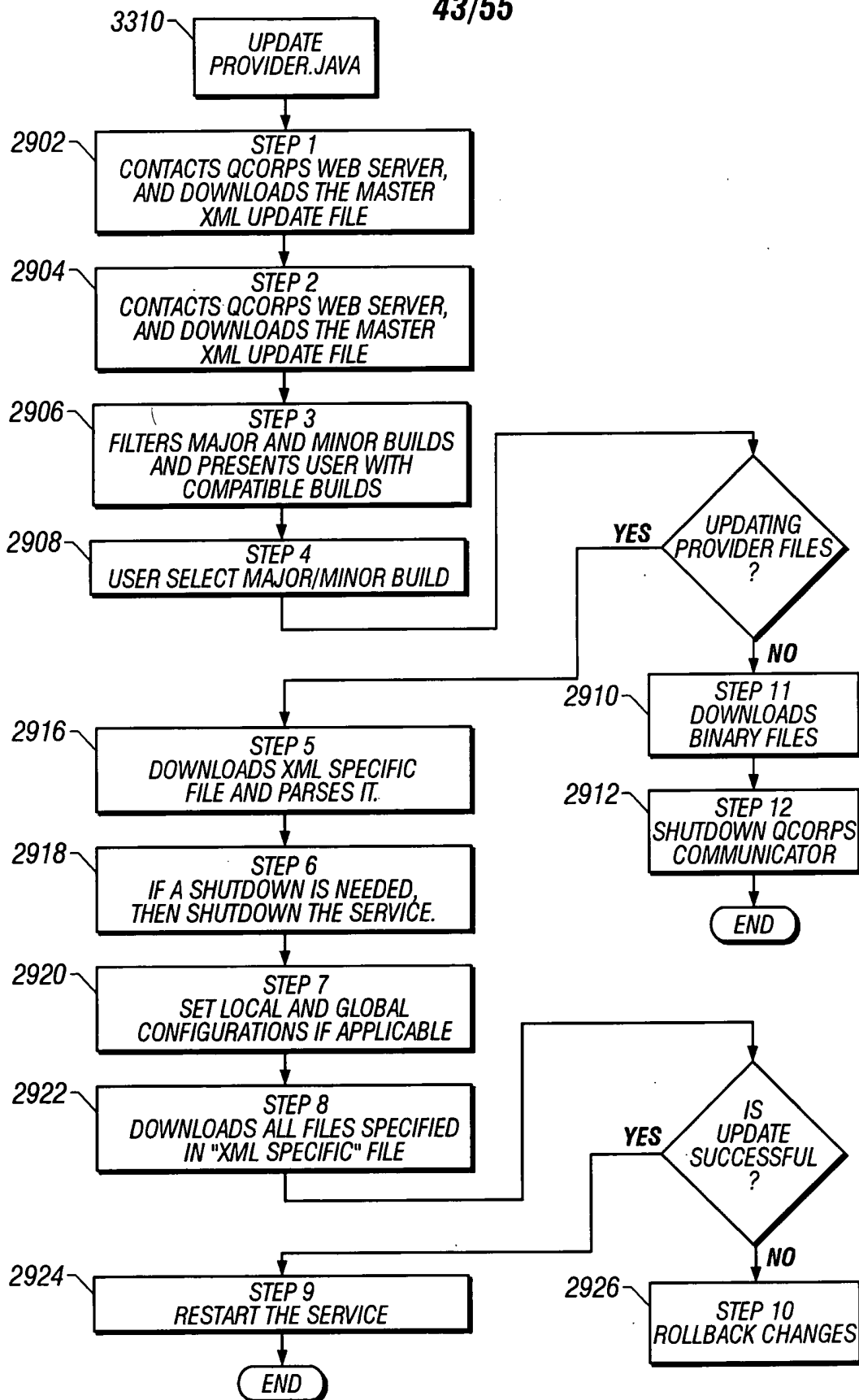


FIG. 29

44/55

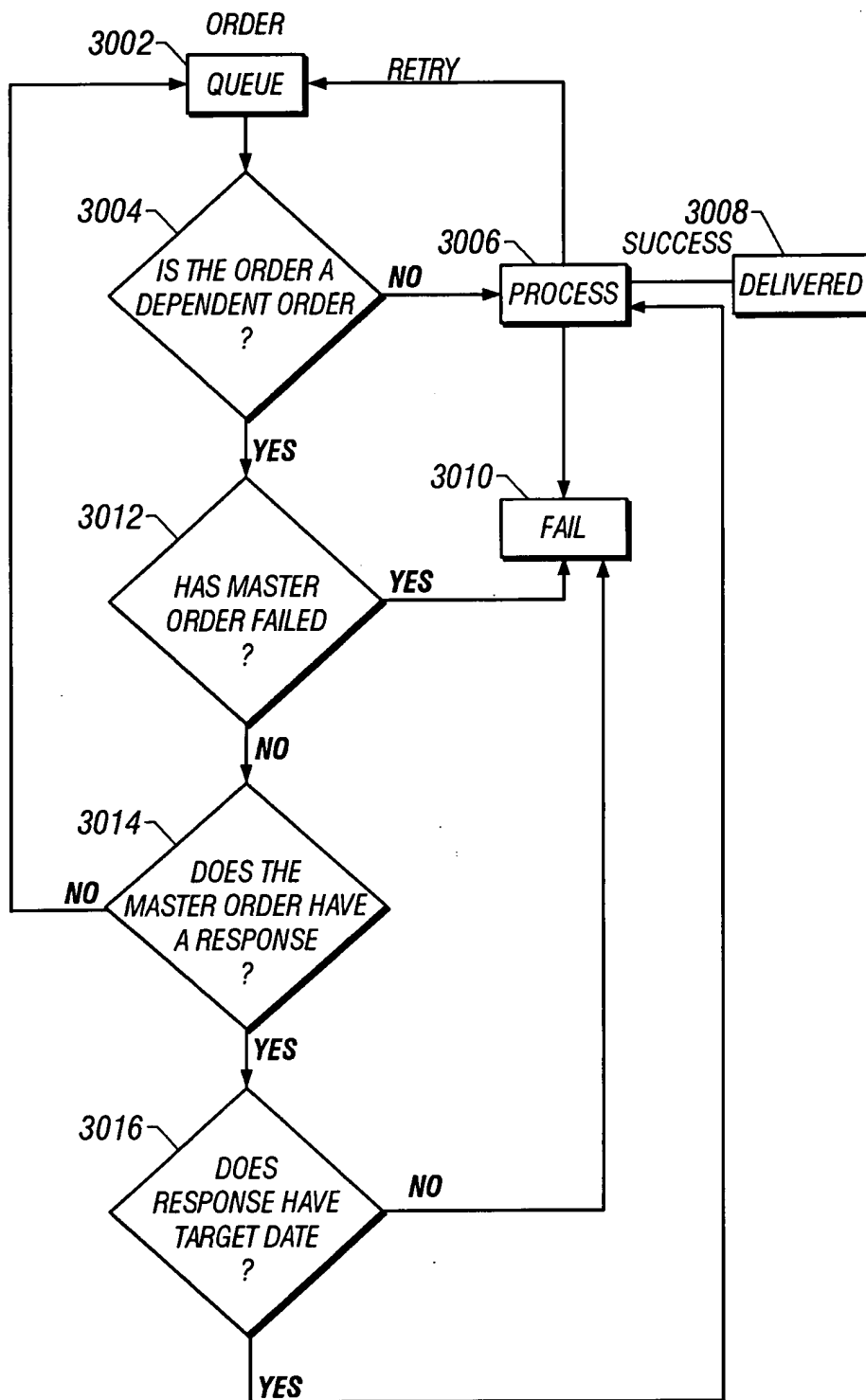


FIG. 30

45/55

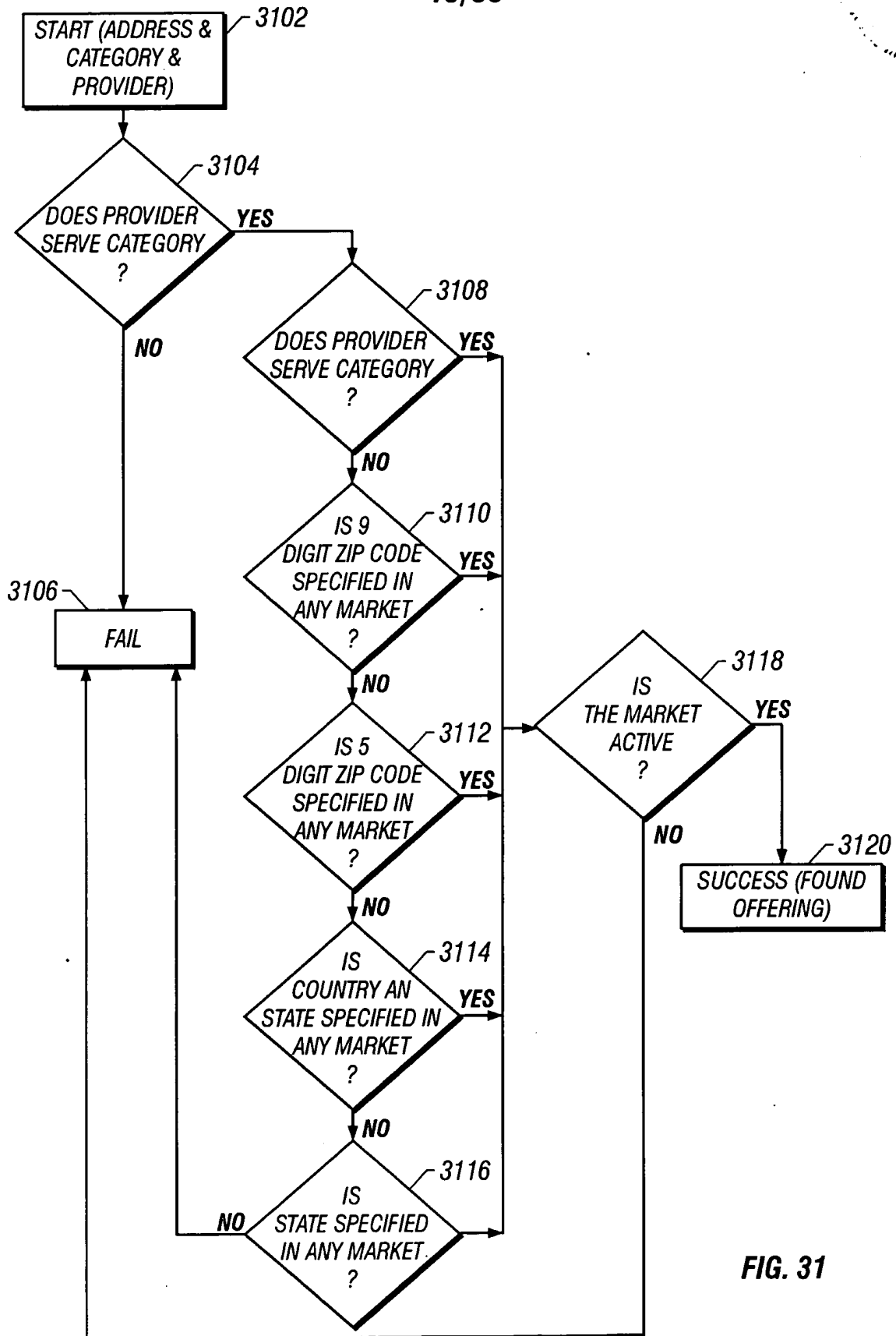


FIG. 31

100

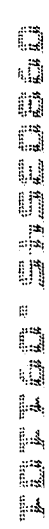


FIG. 32



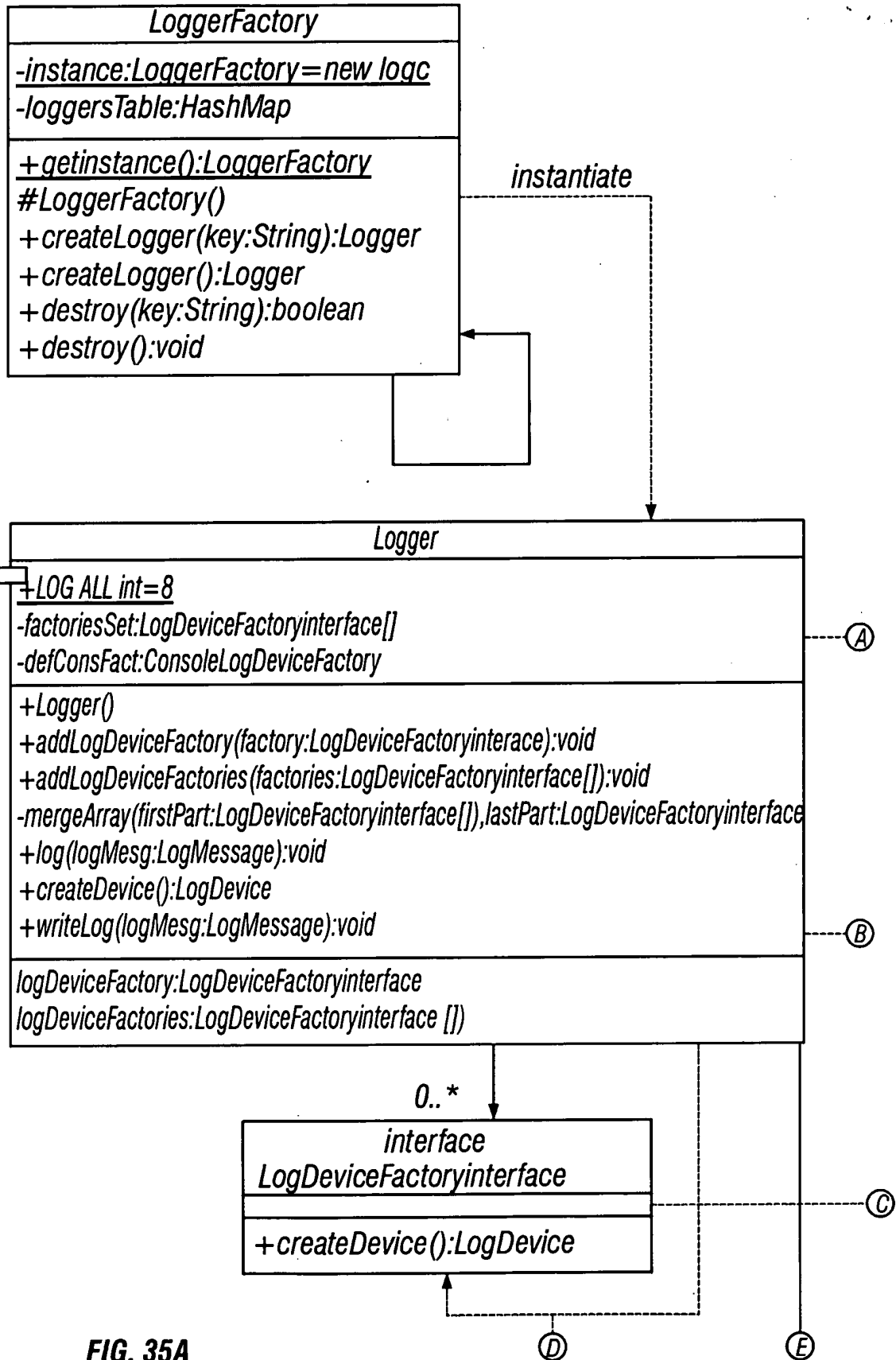
47/55

QCORPS COMMUNICATOR ARCHITECTURE

GUI	GRAPHIC USER INTERFACE					CUSTOMIZABLE
	MULTI-SERVICE DESKTOP	INTEGRATED HELP	ADVANCED CONFIGURATION SCREENS	LOG HISTORY	ORDER MANAGEMENT SCREENS	
	INTERNAL PROCESSING ENGINE					
IPE	DATABASE HANDLING	DELIVERY MECHANISM	LOG HANDLING	SECURE NETWORK COMMUNICATIONS	DISK CACHE	FILE BACKUP MECHANISM
	SECURITY SAFETY	APPLICATION UTILITIES	EVENT NOTIFICATION UTILITIES	GENERAL FILE HANDLING	XML PARSING ENGINE	SCHEDULING
	EXTERNAL CONNECTION LAYER					
ECL	INFORMATION RECEIVING SYSTEM		INFORMATION RESPONDING SYSTEM			
	COMMUNICATION PROTOCOLS					*PARTNER SYSTEM PROCESSING TO STAGING AREA
	HTTPS	FTP	HTTP	TCP/IP	PARTNER SPECIFIC	
	STAGING AREA					
	RDBMS ADAPTERS JDBC	XML	ASCII	HTML	AUTO RESPOND	
					PARTNER SPECIFIC	PARTNER SPECIFIC
PIS	PARTNER INFORMATION SYSTEMS					

FIG. 34

48/55



49/55

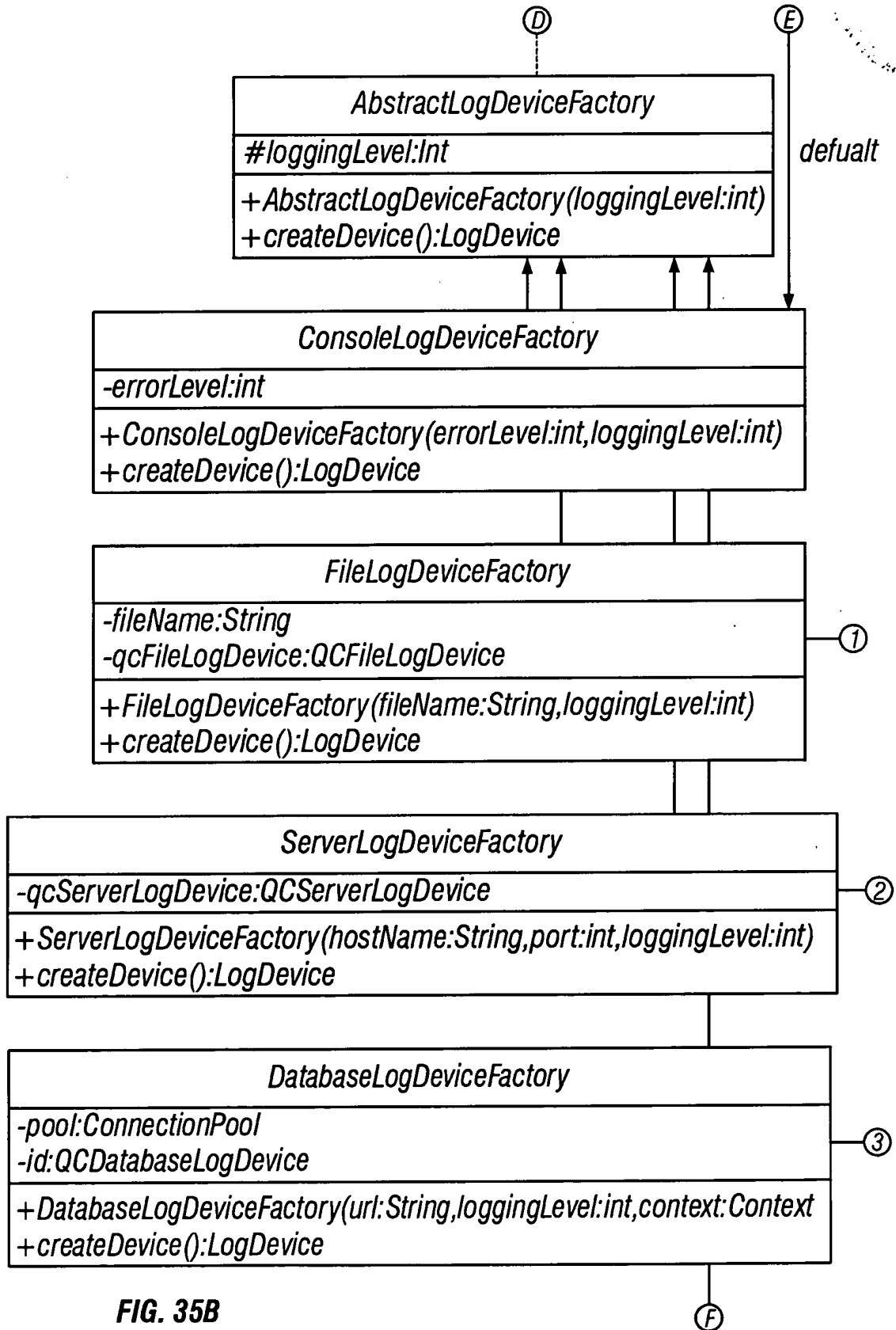


FIG. 35B

50/55

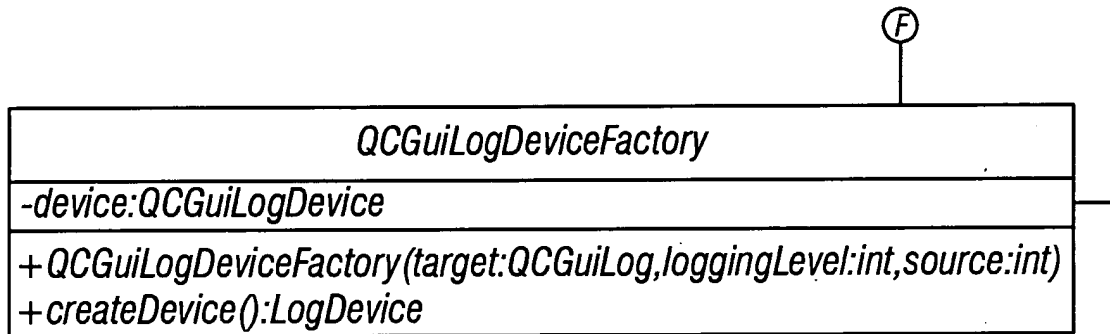


FIG. 35C

51/55

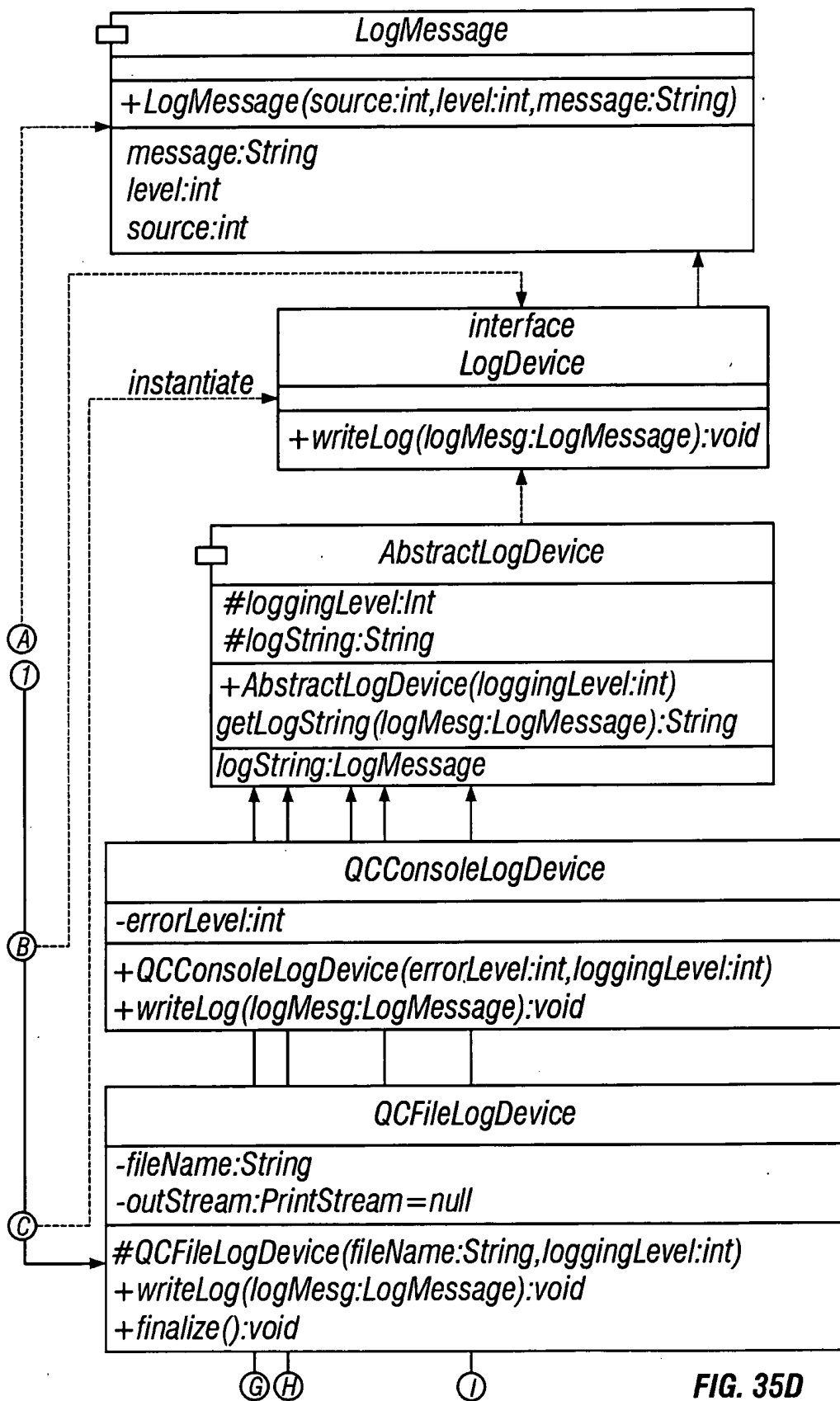


FIG. 35D

52/55

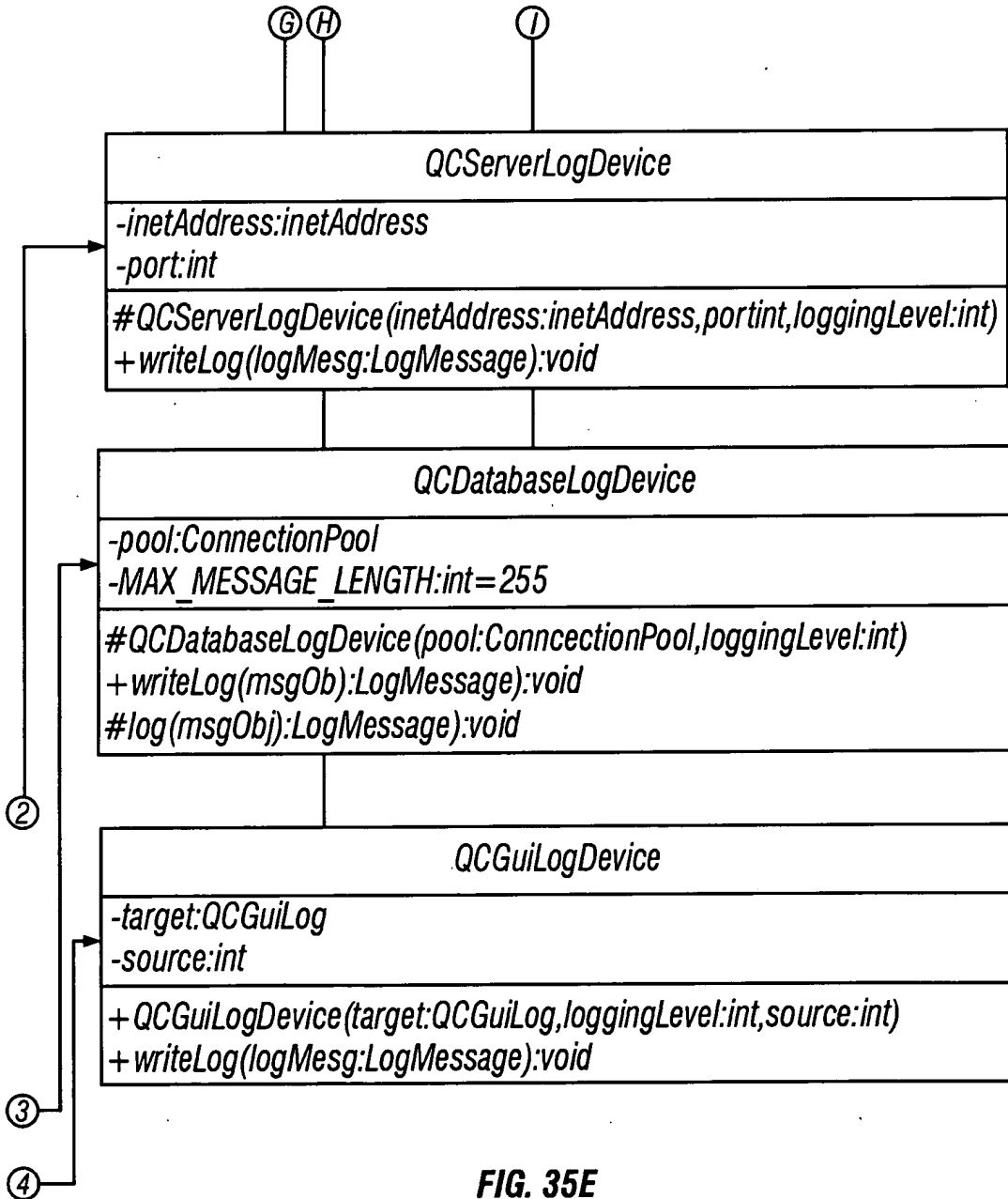


FIG. 35E

53/55

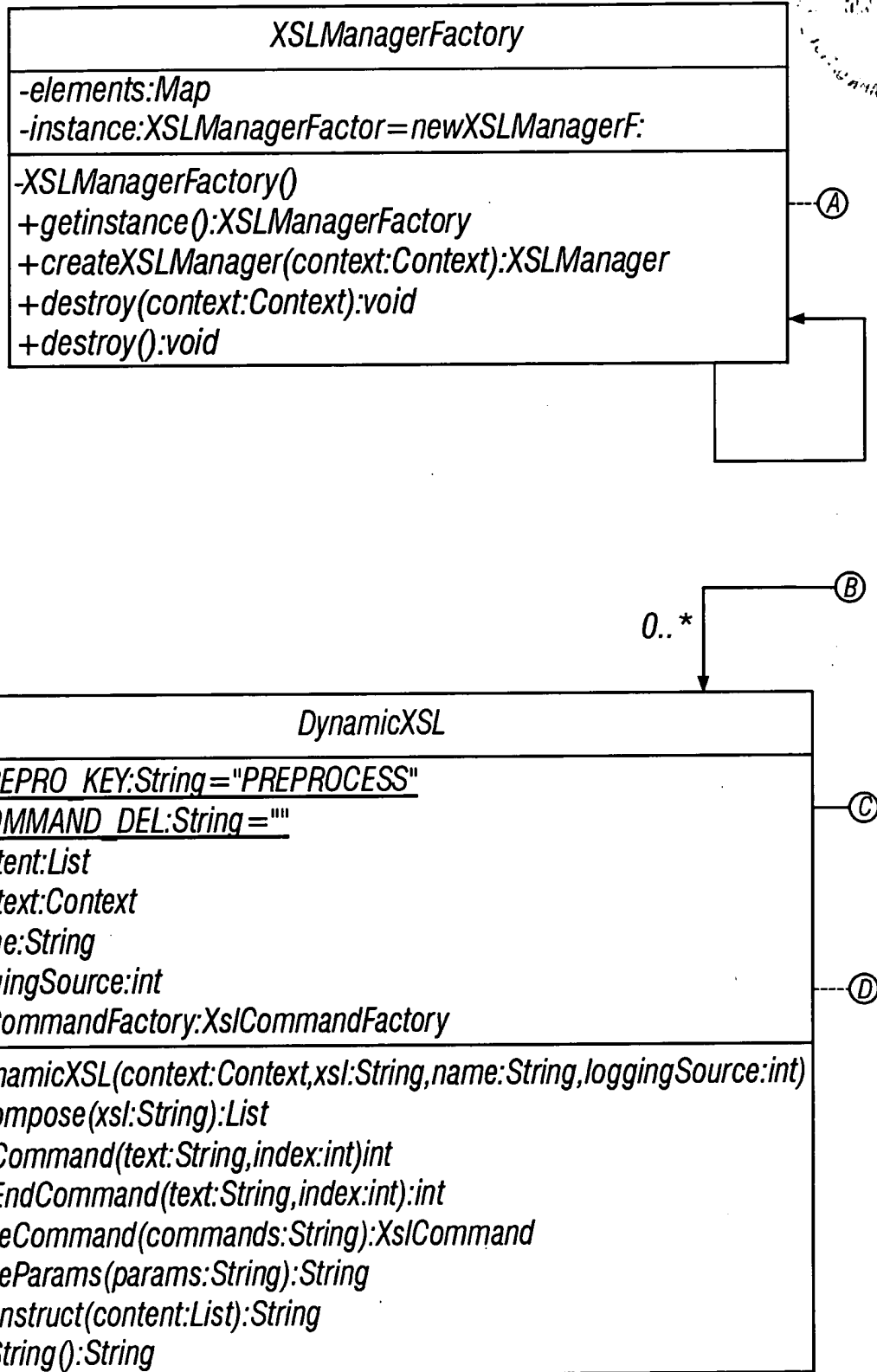


FIG. 36A

54/55

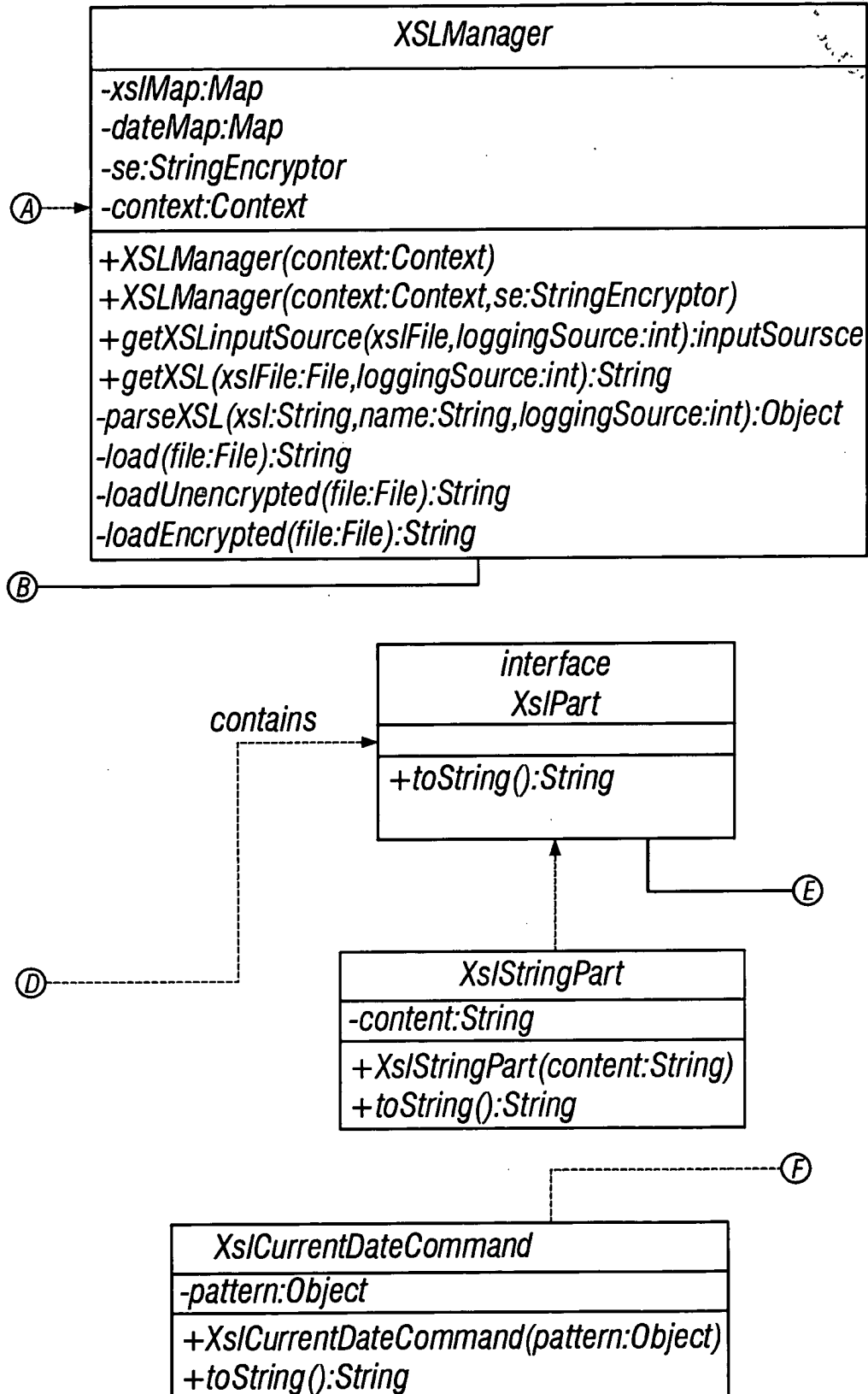


FIG. 36B

55/55

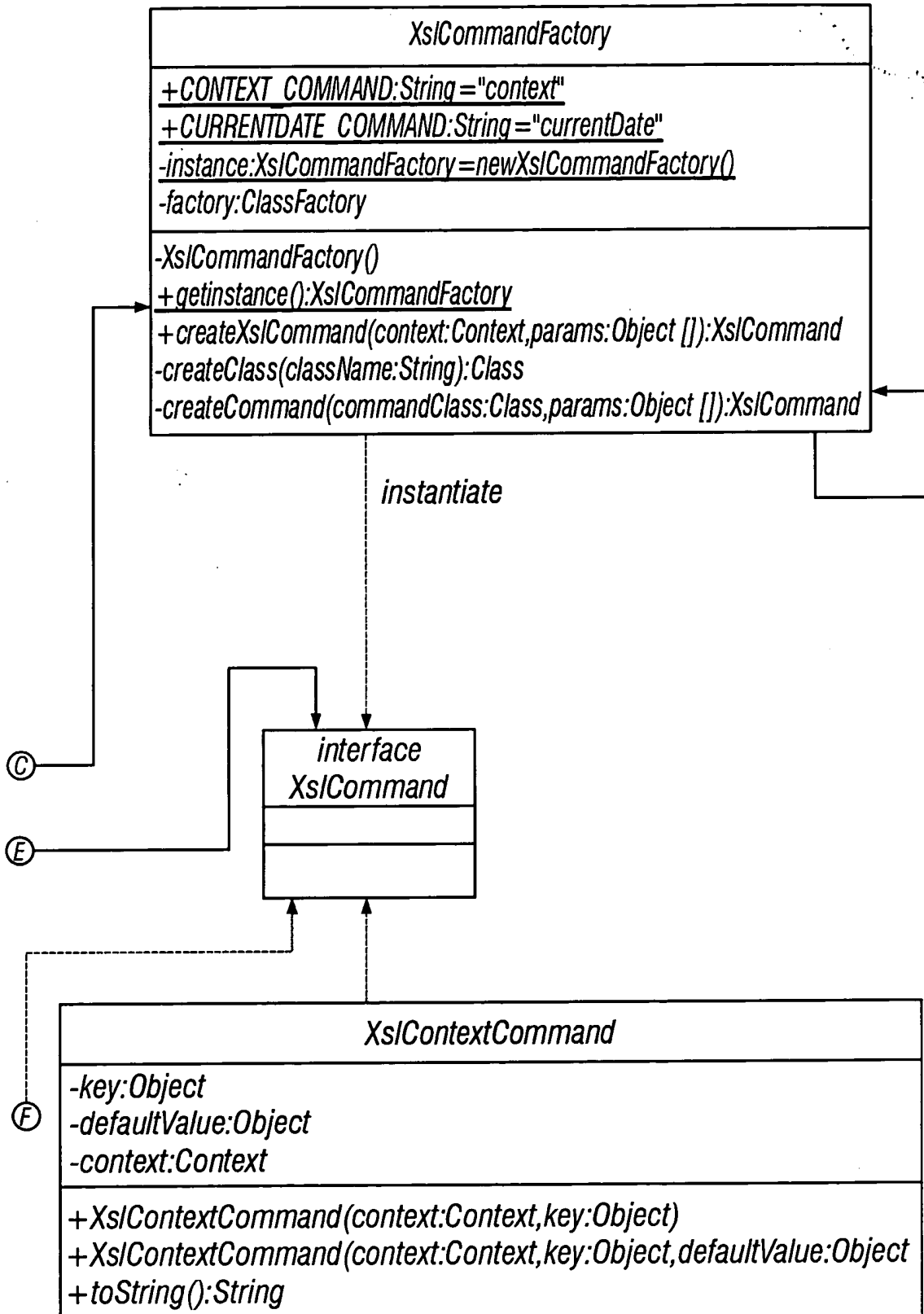


FIG. 36C